

Title of meeting: Traffic and Transport Decision Meeting

Date of meeting: 2 April 2020

Subject: Supported Bus Services

Report by: Tristan Samuels - Director of Regeneration

Wards affected: Baffins, Central Southsea, Charles Dickens, Copnor, Cosham, Drayton & Farlington, Eastney and Craneswater, Fratton, Milton, Nelson, St Jude and St Thomas

Key decision: No

Full Council decision: No

1. Purpose of report

This report considers the future of the current supported bus services.

2. Recommendations

It is recommended that the Cabinet Member for Traffic and Transportation:

- 2.1 Extends the current contracts on all five supported bus services until the 31st December 2020, unless commercial service changes are amended to cover these routes. This will allow time for a full tender process to be undertaken and the results brought to Traffic and Transportation Cabinet for consideration.**

3. Background

- 3.1** Portsmouth City Council financially support bus services where there is no commercial provision to enable them to operate. These services provide vital links for residents across the city. Without these bus services many residents would be without local bus provision and/or having to travel a considerable distance to the nearest bus service. Please see appendix A for distances to nearest commercial service.
- 3.2** Portsmouth City Council currently support five bus services as shown in Table 1:

Table 1: Supported bus service routes, frequency and subsidy

Service	Operational Information	Operator	Cost for 2019	Total patronage 2019	Average Subsidy per passenger 2019 ¹
6	Days of Operation: Monday - Saturday Frequency: 30 minutes off peak Route Description: The Hard - The Strand, Southsea	First Bus	£36,859.00	25,500	£1.45
12	Days of Operation: Monday - Saturday Frequency: 60 minutes off peak Route Description: Tipner - North End - Chichester Road - Fratton Way	First Bus	£43,601.00	27,700	£1.57
13/14	Days of Operation: Sunday/Bank Holidays Frequency: 120 minutes Route Description: City Centre - Fratton - Milton - Baffins	First Bus	£9,480.00	5,700	£1.66
16	Days of Operation: Sunday/Bank Holidays Frequency: 75 Minutes Route Description: The Hard - Old Portsmouth - Southsea Seafront - Eastney	First Bus	£8,600.00	5,250	£1.64
22	Days of Operation: All days of the week Frequency: Every 70 minutes Route Description: Highbury - Cosham - Drayton - Farlington	First Bus	£42,650.00	62,700	£0.68
Total			£141,190.00	122,064	£1.16

¹ Based on cost of service divided by total number of all passengers.

- 3.3 On the 18 June 2018 First Bus advised Portsmouth City Council that it was to make changes to some bus services in Portsmouth, including the withdrawal of some sections of bus service routes which would come into effect on 2nd September 2018. Portsmouth City Council reviewed these changes and set out proposals that would reduce the impact on Portsmouth residents by introducing the new bus services 6, 12, 13/14.
- 3.4 Portsmouth City Council tendered for the 6, 12, 13/14 bus services for an initial - year trial period from the 6th January 2019. First Bus was the successful contractor for all of these services. The trial period was extended to 31 March 2020 in November 2019, due to purdah. Please see Appendix C for details of the specific routes and timetables.
- 3.5 In addition to the services mentioned in paragraph 3.2, Portsmouth City Council also support bus services 16 and 22. These services were last retendered in March 2016. The contracts were due for renewal on 26 March 2019, but were extended until 31 March 2020 so that their expiry date was the same as services 6, 12 and 13/14. Together all five of these services carry around 122,000 passengers annually, comprising 1% of all bus passengers in Portsmouth as shown in the table 2 below.
- 3.6 We are working closely with the bus operators within Portsmouth to make further improvements to the bus network infrastructure, including bus shelters, real time information and bus rapid transport.

4. Patronage and cost information

- 4.1 Table 2 below provides the patronage figures recorded through the on-bus electronic ticket machines (ETMs), for each supported route between January 2019 to December 2019 (inclusive). Table 2 also shows the number and percentage of both Older and Disabled person concessionary fare pass holders on each of the supported bus services.

Table 2: Total passengers numbers

Route	Total passengers Jan 2019 - December 2019					
	Total	Older Person pass holder	% Elderly	Disabled person pass holder	% Disabled	Average passengers per day
6	25,500	16,600	65%	1,500	6%	82
12	27,700	18,300	66%	2,700	10%	88
13/14	5,700	2,800	49%	550	10%	110
16	5,250	2,050	39%	350	7%	101
22	62,700	37,000	59%	5,000	8%	171
Total	122,064	81,572	67%	10,100	8%	

- 4.2 The services combined cost is just over **£141,190 net annually**. Each trip is supported on average by **£1.16** which can be seen in table 1. 67% of passengers are Older persons concessionary pass holders with 8% of journeys/trips being made by disabled pass holders and the cost of these journeys is funded by the concessionary fares budget.
- 4.3 During this review Portsmouth City Council conducted a user survey of all five supported bus services in the city on peak days morning and evening in January 2020 to better understand journey origins, destinations and purpose. The full findings and times of this survey are attached in appendix E.

5. User survey: summary of results

- 5.1 Route 6: Old Portsmouth was the most popular stop that passengers started their journey at (36%) with most passengers (any origin) finishing their journey at Southsea shops (53%). 88% of passengers stated they were using the route for recreation and leisure. Tuesday and Fridays were indicated on the survey as peak days for the service.
- 5.2 Route 12: Tipner and North End were the most popular stops that passengers started their journey combining 52% of all passengers. 55% of passengers, or any origin finished their journey either in North End or the Pompey Centre in Fratton. The least popular destination was Tipner, with 8% of passengers finishing their journey here. 65% of passengers surveyed use the service for recreation and leisure, with the other majority of passengers using it for work (13%) and health appointments (15%). Tuesday was indicated on the survey as a peak day.
- 5.3 Route 13/14: The city centre was the most popular stop to start the journey (32%) with Eastern Road second most popular (18%). 56% of passengers finished their journey at the city centre. 70% of passengers chose to use the service for recreation and leisure with 18% of passengers using the service for work.
- 5.4 Route 16: The Hard Interchange was the most popular stop to start the journey (33%) with Bransbury Park and Eastney Fort/Cumberland combining 36% of passenger journey origin. 33% of passengers concluded their journey at the Hard Interchange, and 35% at Bransbury Park and Eastney/Fort Cumberland. 77% of passengers used the service for recreation and leisure with work being the second most popular at 12%.

- 5.5 Route 22: Highbury was the most popular stop to start a journey from (42%) the second most popular slot was Cosham High Street with 40%. 78% of passengers used the service for recreation and leisure with 13% for work.

6. Reasons for recommendations

- 6.1 The council's legal duties in relation to the provision of public passenger transport services is contained in the Transport Act 1985. Councils must secure the provision of such public passenger transport services as the council considers appropriate to meet any public transport requirements which would not otherwise be met, ensuring bus services are provided where they are socially necessary and would not otherwise be provided commercially. If Portsmouth City Council were to remove these bus services, a number of roads will no longer be serviced by public transport. Leaving some residents more than 1600 metres/1 mile from their nearest bus stop. These roads are outlined distance in appendix A with roads outlined in appendix B.
- 6.2 The information, provided in the table 2 in section 4 of this report, outlines the levels of patronage and the associated costs for each of the supported bus routes. The findings from the bus user surveys along with the passenger information from First Bus the city council has identified the importance of these services to communities in the city which without them may not have any public transport provision.
- 6.3 The user survey information indicated that all routes had a strong collation to recreation and leisure use which links into Portsmouth City Council's key objective to make Portsmouth a city that works together, enabling communities to thrive and people to live healthy, safe and independent lives. Removing these services would not only have an impact on the distance residents have to travel to a local bus service but also their independence through safe sustainable travel.

7. Integrated Impact Assessment

- 7.1 The usage and survey data demonstrates that these services are being utilised by residents with 77% holding a protected characteristic.
- 7.2 An Integrated Impact Assessment (IIA) and full equality impact assessment (EIA) have been completed.

8. Legal implications

- 8.1 The Council's relevant statutory powers and duties in relation to the provision of public passenger transport services and related service subsidies are contained in section 63(4), (5) and (8) of the Transport Act 1985.

- 8.2 Section 63(8) of the Transport Act 1985 imposes a specific statutory duty upon the Council in exercising the functions concerned to have regard to the transport needs of members of the public who are elderly or disabled.

9. Director of Finance's comments

- 9.1 The tendered bus routes that the Council operates cost in the region of £142,000, the cash limit contributes £74,400 with the remaining £67,600 being funded by the Parking Reserve.

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Signed by:

Appendices:

- Appendix A - Distance to nearest commercial bus service.
- Appendix B - Roads that will have no bus services with the withdrawal of supported services.
- Appendix C - Route maps and timetables.
- Appendix D - January 2020 survey slots.
- Appendix E - January 2020 survey results
- Appendix F - Service 6 survey results
- Appendix G - Service 12 survey results
- Appendix H - Service 13/14 survey results
- Appendix I - Service 22 survey results
- Appendix J - Service 16 survey results

Background list of documents: Section 100D of the Local Government Act 1972

The following documents disclose facts or matters, which have been relied upon to a material extent by the author in preparing this report:

Title of document	Location
Transportation Act 1985	http://www.legislation.gov.uk/ukpga/1985/67/contents

The recommendation(s) set out above were approved/ approved as amended/ deferred/ rejected by on

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Signed by:

Appendix A - Distance to nearest commercial bus service.

Table A1: Alternative services with the withdrawal of **service 6**.

Road	Alternative Service Number	Maximum Distance Meters
Pembroke Road	3, 23	480

Table A2: Alternative services with the withdrawal of **service 12**.

Road	Alternative Service Number	Maximum Distance Meters
Tipner Lane	8, 20	650
Tipner Road	8, 20	320
Chichester Road	2, 3, 7, 17, 18, 21, 23, 700	350
Rodney Road	2, 17	200
Fratton Way (Pompey Centre)	1, 2, 13, 17,	650

Table A3: Alternative services with the withdrawal of **service 13/14**.

Road	Alternative Service Number	Maximum Distance Meters
Locksway Road	2, 17,	1150
Furze Lane	2, 17	1250
Moorings Way	2, 17	1150
Eastern Road	2, 17, 21	1450
Tangier Road	2, 17, 21	1450
New Road	2, 17, 21	800

Table A4: Alternative services with the withdrawal of **service 16**.

Road	Alternative Service Number	Maximum Distance Meters
Ferry Road	1, 2, 17	1290
Fort Cumberland	1, 2, 17	1290
Henderson Road	1, 2, 17	960
Bransbury Road	1, 2, 17	640
Cromwell Road	1, 2, 17	640
St Georges Road	1, 2, 17	960
Southsea Esplanade	1, 3, 17, 18, 23	1290
Broad Street, Old Portsmouth	X4, 8	480

Table A5: Alternative services with the withdrawal of **service 22**.

Road	Alternative Service Number	Maximum Distance Meters
Highbury estate including Chatsworth Avenue and Hawthorn Crescent.	2, 3, 7, 8, 18, 20, 23	1600
Lower Drayton Lane which includes Knowsley Road, Lonsdale Avenue, Old Manor Way, Grove Road, Station Road, Central Road and Lower Drayton Lane.	23	960
Farlington, Lower Farlington Road Fitzherbert Road.	21, 23	960
Medina Road	2, 3, 7, 8, 18, 20, 23	800

Appendix B - Roads that will have no bus services with the withdrawal of supported services.

Table B1 - Roads that will have no bus services with the withdrawal of service 6.

Road
There would be other bus services along this route but no direct link from old Portsmouth to Southsea shops.

Table B2: Roads that will have no bus services with the withdrawal of service 12.

Road
Tipner Lane
Tipner Road
Chichester Road
Rodney Road
Fratton Way (Pompey Centre)

Table B3: Roads that will have no bus services with the withdrawal of service 13/14.

Road
Locksway Road
Furze Lane
Moorings Way
Eastern Road
Tangier Road
New Road

Table B4: Roads that will have no bus services with the withdrawal of service 16.

Road
Ferry Road
Fort Cumberland Road
Henderson Road
Bransbury Road
Cromwell Road
St Georges Road
Southsea Esplanade
Broad Street, Old Portsmouth

Table B5: Roads that will have no bus services with the withdrawal of service 22.

Road
Highbury estate including Chatsworth Avenue and Hawthorn Crescent.
Lower Drayton Lane which includes Knowsley Road, Lonsdale Avenue, Old Manor Way, Grove Road, Station Road, Central Road and Lower Drayton Lane.
Farlington, Lower Farlington Road, Fitzherbert Road.
Medina Road



Appendix C - Route maps and timetables.

Service 6

Route maps and timetables



The Hard - Old Portsmouth – Southsea Shops – The Strand

6

Mondays to Fridays except Public Holidays

The Hard/Gunwharf ⇌ Bay M	0945	1015	1045	1115	1145	1215	1245	1315	1345	1415	1445
Old Portsmouth Cathedral	0949	1019	1049	1119	1149	1219	1249	1319	1349	1419	1449
Southsea Shops	0953	1023	1053	1123	1153	1223	1253	1323	1353	1423	1453
The Strand	0956	1026	1056	1126	1156	1226	1256	1326	1356	1426	1456

Mondays to Fridays except Public Holidays

The Strand	0957	1027	1057	1127	1157	1227	1257	1327	1357	1427	1457
Southsea Shops	1000	1030	1100	1130	1200	1230	1300	1330	1400	1430	1500
Old Portsmouth Cathedral	1004	1034	1104	1134	1204	1234	1304	1334	1404	1434	1504
The Hard/Gunwharf ⇌	1008	1038	1108	1138	1208	1238	1308	1338	1408	1438	1508

Saturdays

The Hard/Gunwharf ⇌ Bay M	0945	1015	1045	1115	1145	1215	1245
Old Portsmouth Cathedral	0949	1019	1049	1119	1149	1219	1249
Southsea Shops	0953	1023	1053	1123	1153	1223	1253
The Strand	0956	1026	1056	1126	1156	1226	1256

Saturdays

The Strand	0957	1027	1057	1127	1157	1227	1257
Southsea Shops	1000	1030	1100	1130	1200	1230	1300
Old Portsmouth Cathedral	1004	1034	1104	1134	1204	1234	1304
The Hard/Gunwharf ⇌	1008	1038	1108	1138	1208	1238	1308

No service on Sundays or Public Holidays

This service is operated under contract to Portsmouth City Council

Service 12

Route maps and timetables



Tipner - North End - St Mary's Hospital - Fratton Way

12

Mondays to Fridays except Public Holidays

Tipner Range Green	0930	1030	1130	1230	1330	1430
North End Shops	0937	1037	1137	1237	1337	1437
Copnor Bridge	0947	1047	1147	1247	1347	1447
St Mary's Hospital	0950	1050	1150	1250	1350	1450
Fratton Way/Tesco Extra	0954	1054	1154	1254	1354	1454

Mondays to Fridays except Public Holidays

Fratton Way/Tesco Extra	0955	1055	1155	1255	1355	1455
St Mary's Hospital	0959	1059	1159	1259	1359	1459
Copnor Bridge	1002	1102	1202	1302	1402	1502
North End Shops	1012	1112	1212	1312	1412	1512
Tipner Range Green	1019	1119	1219	1319	1419	1519

Saturdays

Tipner Range Green	0930	1030	1130
North End Shops	0937	1037	1137
Copnor Bridge	0947	1047	1147
St Mary's Hospital	0950	1050	1150
Fratton Way/Tesco Extra	0954	1054	1154

Saturdays

Fratton Way/Tesco Extra	0955	1055	1155
St Mary's Hospital	0959	1059	1159
Copnor Bridge	1002	1102	1202
North End Shops	1012	1112	1212
Tipner Range Green	1019	1119	1219

No service on Sundays or Public Holidays

This service is operated under contract to Portsmouth City Council



Service 13/14 Route maps and timetables



Sundays and Public Holidays

Service Number	14	14	14	14
City Centre Edinburgh Rd, Stand A ⇌	1045	1245	1445	1645
Copnor Bridge	1056	1256	1456	1656
Portsmouth College	1101	1301	1501	1701
	▼	▼	▼	▼
Service Number	13	13	13	13
Portsmouth College	1103	1303	1503	1703
Milton Furze Lane	1113	1313	1513	1713
Fratton Bridge ⇌	1126	1326	1526	1726
City Centre Edinburgh Road ⇌	1134	1334	1534	1734

Sundays and Public Holidays

Service Number	13	13	13	13
City Centre Edinburgh Rd, Stand A ⇌	0945	1145	1345	1545
Fratton Bridge ⇌	0953	1153	1353	1553
Milton Furze Lane	1005	1205	1405	1605
Portsmouth College	1014	1214	1414	1614
	▼	▼	▼	▼
Service Number	14	14	14	14
Portsmouth College	1016	1216	1416	1616
Copnor Bridge	1022	1222	1422	1622
City Centre Edinburgh Road ⇌	1034	1234	1434	1634

Sunday service is operated under contract to Portsmouth City Council

Service 16 route maps and timetable



The Hard | Eastney Ferry Road

16

Sundays and Public Holidays

The Hard Interchange ⇌ Bay D	1045	1200	1315	1430	1545	1700	1815
Old Portsmouth Broad Street	1052	1207	1322	1437	1552	1707	1822
Clarence Pier	1058	1213	1328	1443	1558	1713	1828
South Parade Pier	1106	1221	1336	1451	1606	1721	1836
Bransbury Park	1113	1228	1343	1458	1613	1728	1843
Eastney Fort Cumberland	1117	1232	1347	1502	1617	1732	1847

Sundays and Public Holidays

Eastney Fort Cumberland	1004	1119	1234	1349	1504	1619	1734
Bransbury Park	1008	1123	1238	1353	1508	1623	1738
South Parade Pier	1015	1130	1245	1400	1515	1630	1745
Clarence Pier	1023	1138	1253	1408	1523	1638	1753
Old Portsmouth Broad Street	1029	1144	1259	1414	1529	1644	1759
The Hard Interchange ⇌	1036	1151	1306	1421	1536	1651	1806

Supported by Portsmouth City Council

Service 22 route maps and timetable.



Highbury | Cosham | Drayton | Farlington

22

Daily Service

	NSu	NSu									NSu	Su
Highbury Hawthorn Crescent	0710	0820	0930	1040	1150	1300	1410	1520	1630	1740	1740	
Cosham High Street	0720	0830	0940	1050	1200	1310	1420	1530	1640	1750	1750	
Court Lane	0724	0834	0944	1054	1204	1314	1424	1534	1644	1754	—	
Drayton Shops	0731	0841	0951	1101	1211	1321	1431	1541	1651	1801	—	
Farlington Sainsbury's	0739	0849	0959	1109	1219	1329	1439	1549	1659	1809	—	

Daily Service

	NSu	NSu	NSu	Su								NSu
Farlington Sainsbury's	—	0742	0852	—	1002	1112	1222	1332	1442	1552	1702	1812
Drayton Shops	—	0747	0857	—	1007	1117	1227	1337	1447	1557	1707	1817
Court Lane	—	0754	0904	—	1014	1124	1234	1344	1454	1604	1714	1824
Cosham Wayte Street	—	0801	0911	—	1021	1131	1241	1351	1501	1611	1721	1831
Lower Wymering Parr Road	—	0805	0915	—	1025	1135	1245	1355	1505	1615	1725	—
Cosham High Street	0659	0809	0919	0919	1029	1139	1249	1359	1509	1619	1729	—
Hawthorn Crescent	0707	0817	0927	0927	1037	1147	1257	1407	1517	1627	1737	—

Note: NSu - Not Sundays or Public Holidays Su - Sundays and Public Holidays only

Service operated under contract to Portsmouth City Council

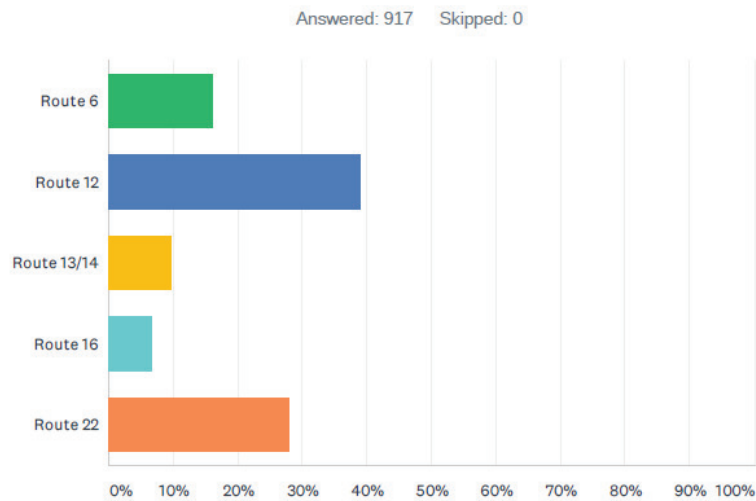
Appendix D - January 2020 survey days and slots.

The January 2020 survey was performed on peak days of the service. The survey was performed over the full day of operation. Below are the days each service was surveyed on.

Service 6	Day	Tuesday 7th	Friday 10th	Saturday 11th	Tuesday 14th	Friday 17th	Saturday 18th
	Time	09:45-12:30 12:30-15:10	09:45-12:30 12:30-15:10	09:57-13:08	09:45-12:30 12:30-15:10	09:45-12:30 12:30-15:10	09:57-13:08
Service 12	Day	Tuesday 7th	Wednesday 8th	Saturday 11th	Tuesday 14th	Wednesday 15th	Saturday 18th
	Time	09:30-12:30 12:30-15:20	09:30-12:31 12:30-15:21	09:55-12:20	09:30-12:30 12:30-15:20	09:30-12:31 12:30-15:21	09:30-12:20
Service 12	Day	Tuesday 21st	Thur 23rd	Saturday 25th	Tuesday 28th	Wednesday 29th	
	Time	09:30-12:30 12:30-15:20	09:30-12:31 12:30-15:21	09:30-12:20	09:30-12:30 12:30-15:21	09:30-12:31 12:30-15:20	
Service 13/14	Day	Sunday 12th	Sunday 19th				
	Time	09:45-13:30 13:30-17:40	09:45-13:30 13:30-17:40				
Service 16	Day	Sunday 19th	Sunday 26th				
	Time	10:00-14:30 14:00 - 18:50	10:45-14:00 14:00- 18:50				
Service 22	Day	Monday 6th	Thur 9th	Saturday 11th	Tuesday 14th	Wednesday 15th	Saturday 18th
	Time	06:59-11:00 11:00-15:00 15:00-18:40	07:00-11:40 11:40-15:10 15:09-18:31	07:00-11:00 11:00-15:00 15:00-18:40	06:59-11:00 11:00-15:00 15:00-18:40	07:00-11:40 11:40-15:10 15:09-18:31	07:00-11:00 11:00-15:00 15:00-18:40
Service 22	Day	Monday 20th	Wednesday 22nd	Saturday 25th			
	Time	06:59-11:00 11:00-15:00 15:00-18:40	07:00-11:40 11:40-15:10 15:09-18:31	07:00-11:00 11:00-15:00 15:00-18:00			

Appendix E - January 2020 Survey

Q1 Which service number was the survey completed on?

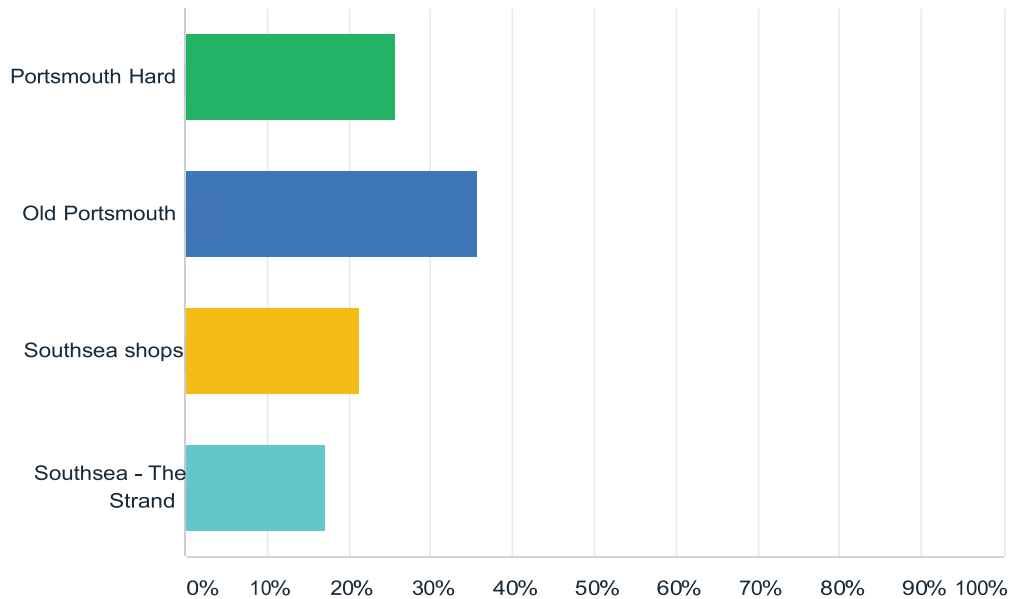


ANSWER CHOICES	RESPONSES	
Route 6	16.14%	148
Route 12	39.15%	359
Route 13/14	9.92%	91
Route 16	6.65%	61
Route 22	28.14%	258
TOTAL		917

Appendix F - Route 6

Q1 Where do you most frequently start your journey on this route?

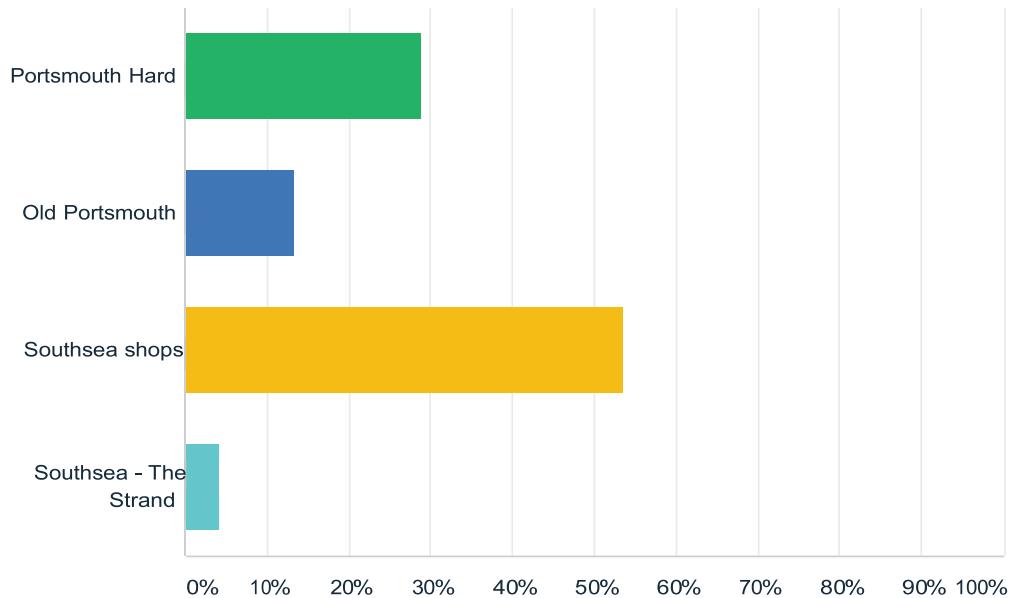
Answered: 140 Skipped: 8



ANSWER CHOICES	RESPONSES	
Portsmouth Hard	25.71%	36
Old Portsmouth	35.71%	50
Southsea shops	21.43%	30
Southsea - The Strand	17.14%	24
TOTAL		140

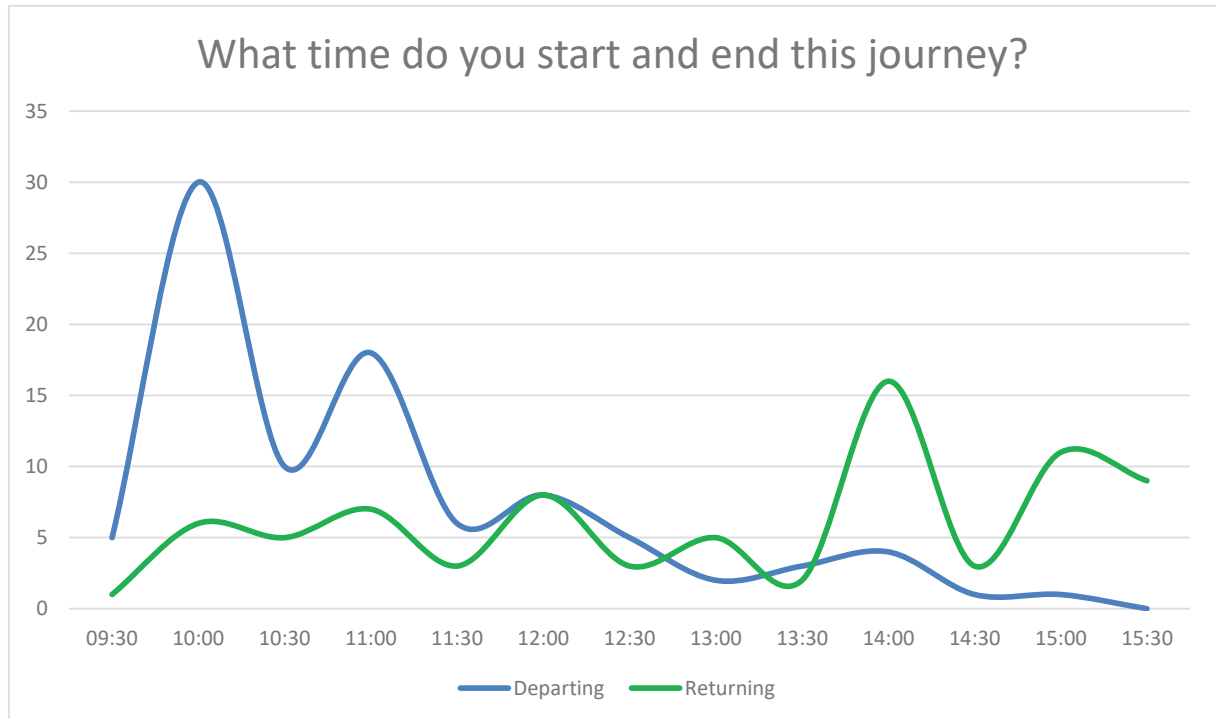
Q2 Where do you most frequently finish your journey on this route?

Answered: 142 Skipped: 6



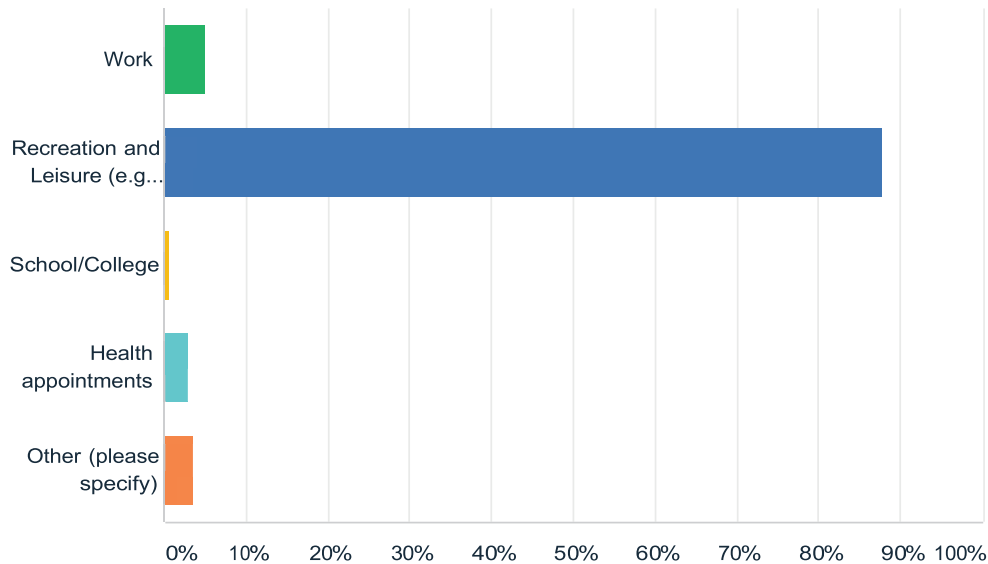
ANSWER CHOICES	RESPONSES	
Portsmouth Hard	28.87%	41
Old Portsmouth	13.38%	19
Southsea shops	53.52%	76
Southsea - The Strand	4.23%	6
TOTAL		142

Q3 & Q4 What Time do you start and end this journey?



Q5 What is the main reason you take this journey?

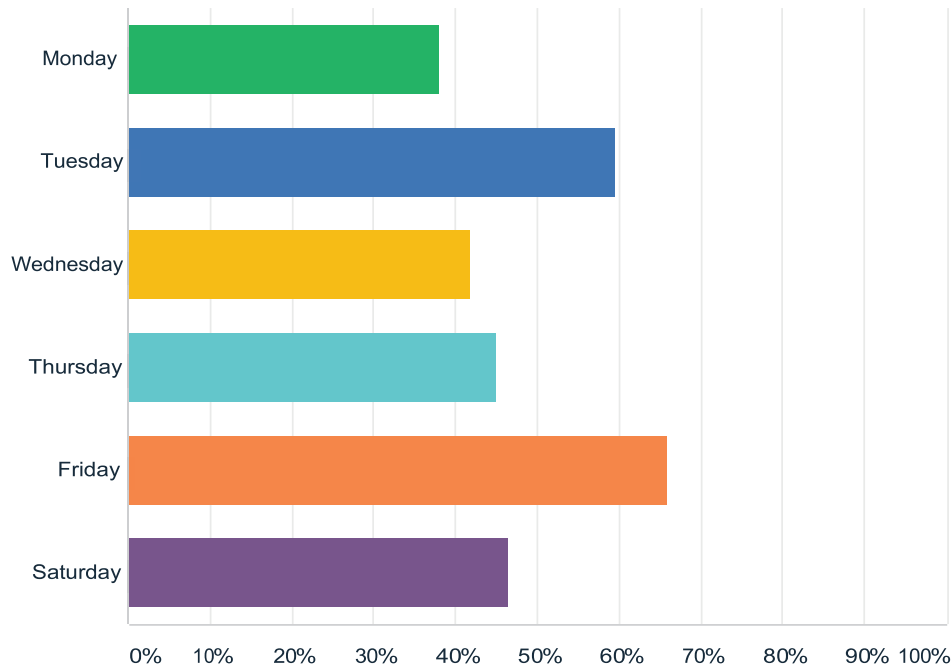
Answered: 140 Skipped: 8



ANSWER CHOICES		RESPONSES	
Work		5.00%	7
Recreation and Leisure (e.g Shopping, meeting friends/family)		87.86%	123
School/College		0.71%	1
Health appointments		2.86%	4
Other (please specify)		3.57%	5
TOTAL			140
#	OTHER (PLEASE SPECIFY)	DATE	
1	HOME	2/5/2020 10:45 AM	
2	HOME	2/5/2020 10:37 AM	
3	TOURIST	2/5/2020 10:35 AM	
4	Voluntary work	2/3/2020 12:47 PM	
5	Take Grandchildren home	2/3/2020 11:54 AM	

Q6 In a usual week, what days do you travel on this service?

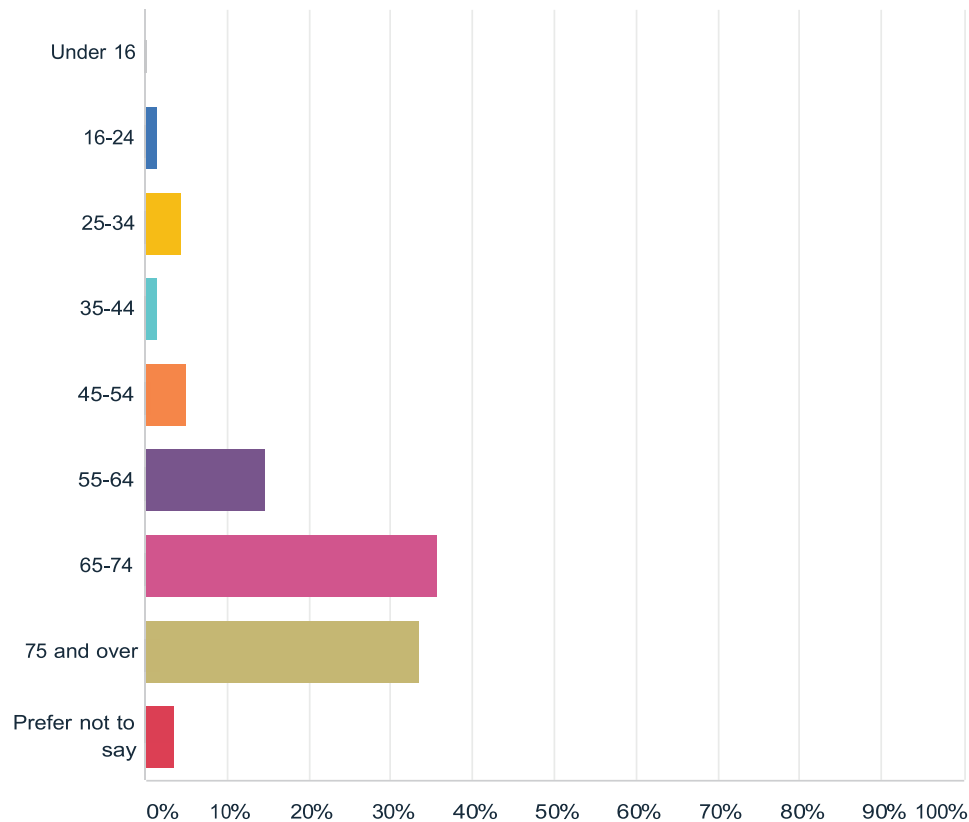
Answered: 129 Skipped: 19



ANSWER CHOICES	RESPONSES	
Monday	37.98%	49
Tuesday	59.69%	77
Wednesday	41.86%	54
Thursday	44.96%	58
Friday	65.89%	85
Saturday	46.51%	60
Total Respondents: 129		

Q7 What is your age group?

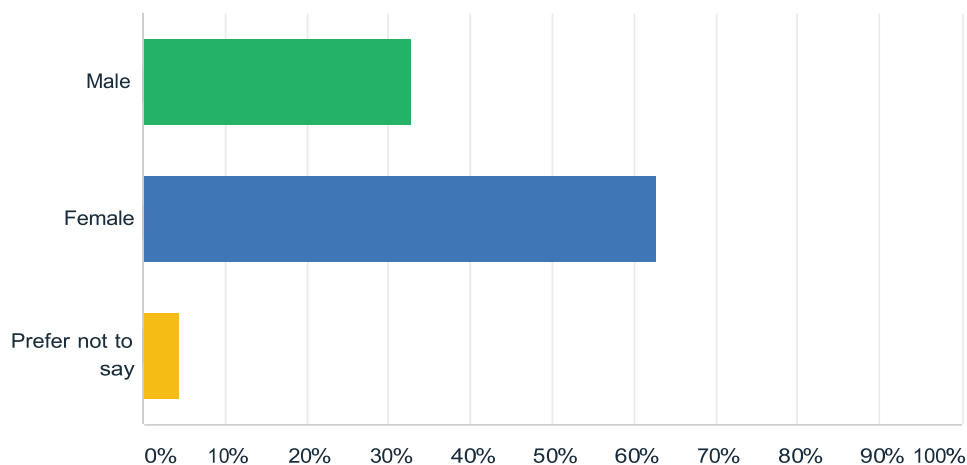
Answered: 137 Skipped: 11



ANSWER CHOICES	RESPONSES	
Under 16	0.00%	0
16-24	1.46%	2
25-34	4.38%	6
35-44	1.46%	2
45-54	5.11%	7
55-64	14.60%	20
65-74	35.77%	49
75 and over	33.58%	46
Prefer not to say	3.65%	5
TOTAL		137

Q9 What is your sex?

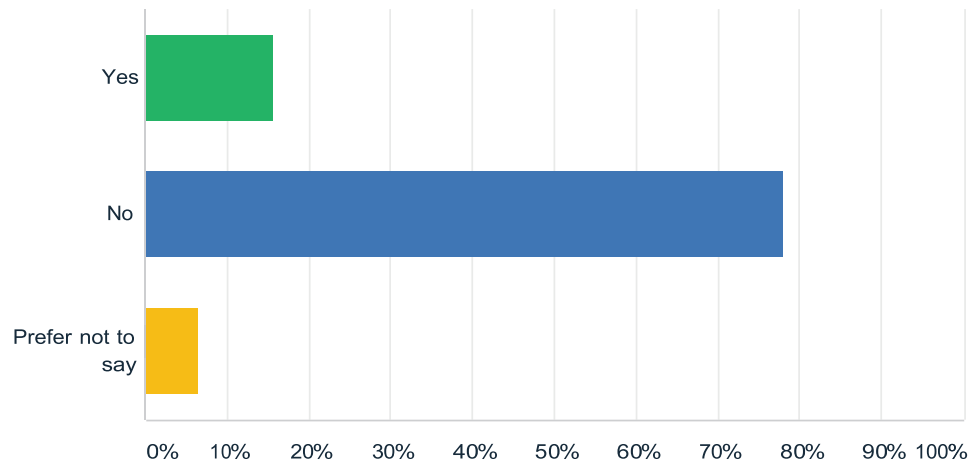
Answered: 137 Skipped: 11



ANSWER CHOICES	RESPONSES	
Male	32.85%	45
Female	62.77%	86
Prefer not to say	4.38%	6
TOTAL		137

Q10 Do you class yourself as having a disability under the Equality Act 2010?

Answered: 141 Skipped: 7

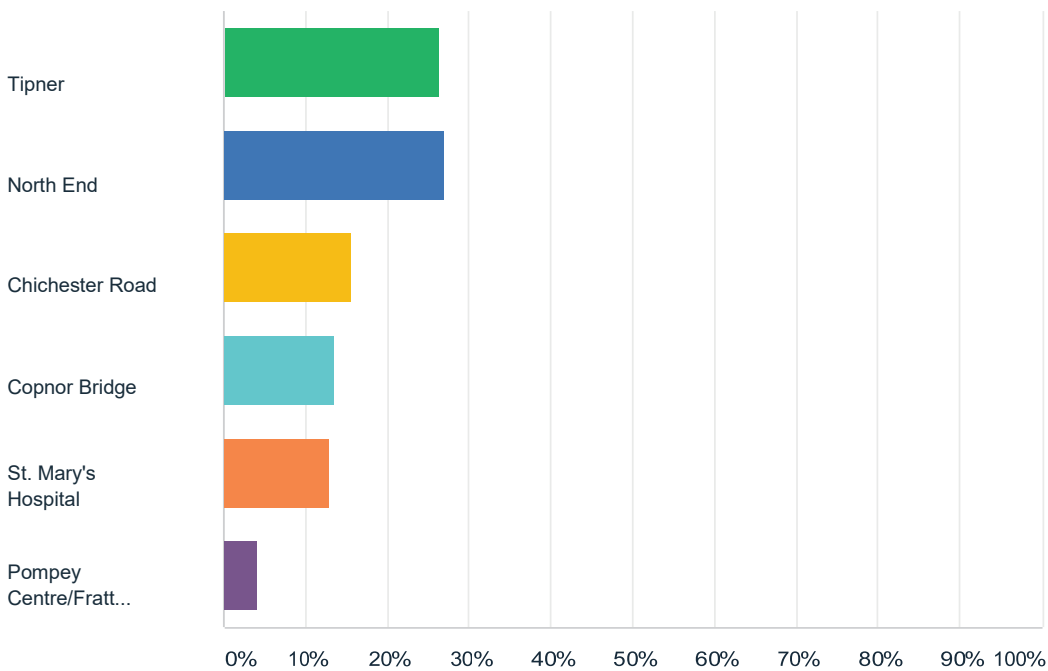


ANSWER CHOICES	RESPONSES	
Yes	15.60%	22
No	78.01%	110
Prefer not to say	6.38%	9
TOTAL		141

Appendix G - Route 12

Q1 Where do you most frequently start your journey on this route?

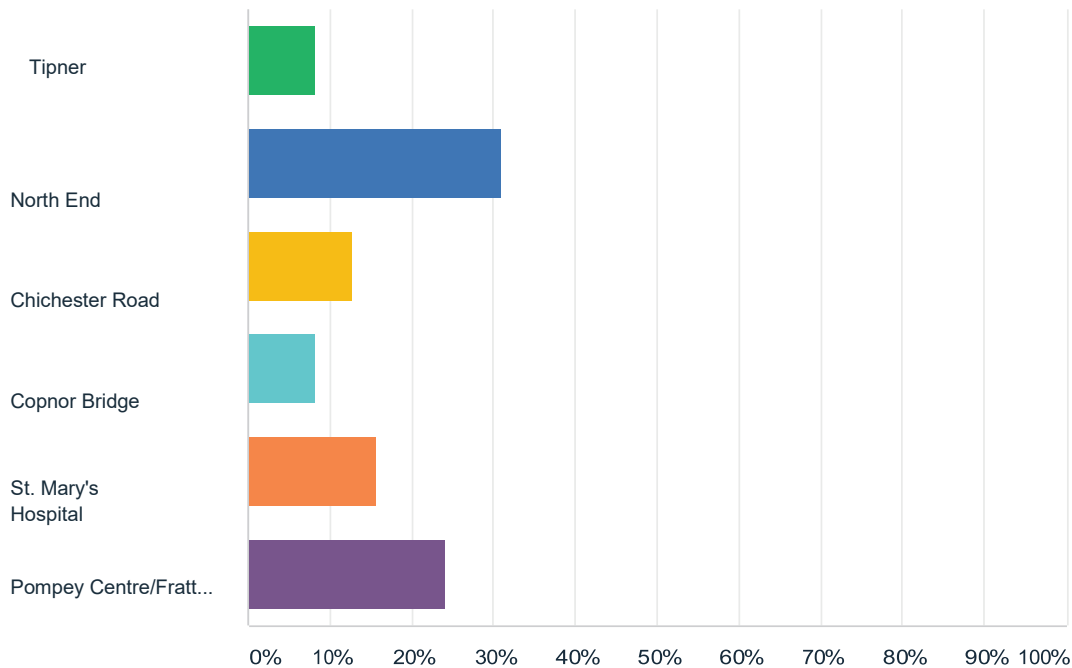
Answered: 352 Skipped: 7



ANSWER CHOICES	RESPONSES	
Tipner	26.42%	93
North End	26.99%	95
Chichester Road	15.63%	55
Copnor Bridge	13.64%	48
St. Mary's Hospital	13.07%	46
Pompey Centre/Fratton Way	4.26%	15

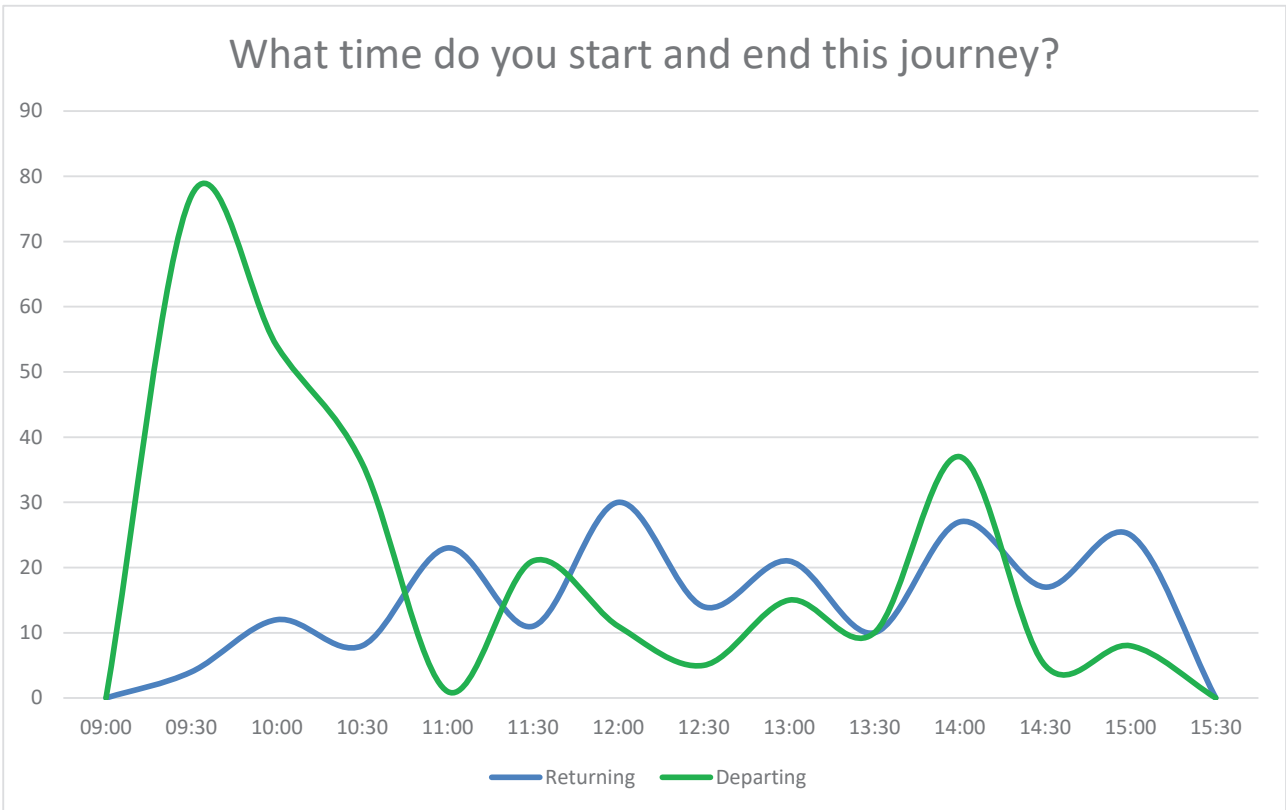
Q2 Where do you most frequently finish your journey on this route?

Answered: 352 Skipped: 7



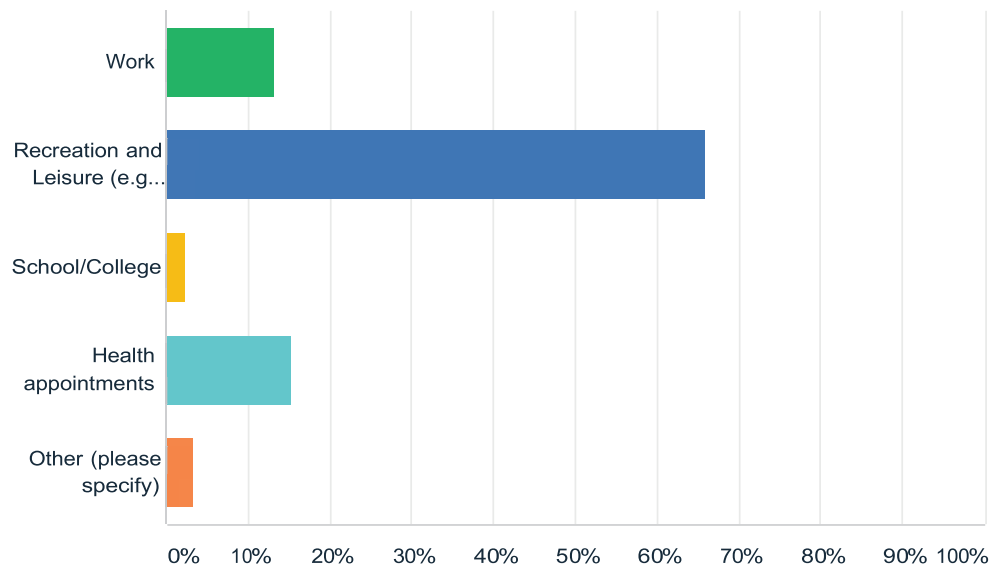
ANSWER CHOICES	RESPONSES	
Tipner	8.24%	29
North End	30.97%	109
Chichester Road	12.78%	45
Copnor Bridge	8.24%	29
St. Mary's Hospital	15.63%	55
Pompey Centre/Fratton Way	24.15%	85
TOTAL		352

Q3 & Q4 What Time do you start and end this journey?



Q5 What is the main reason you take this journey?

Answered: 348 Skipped: 11



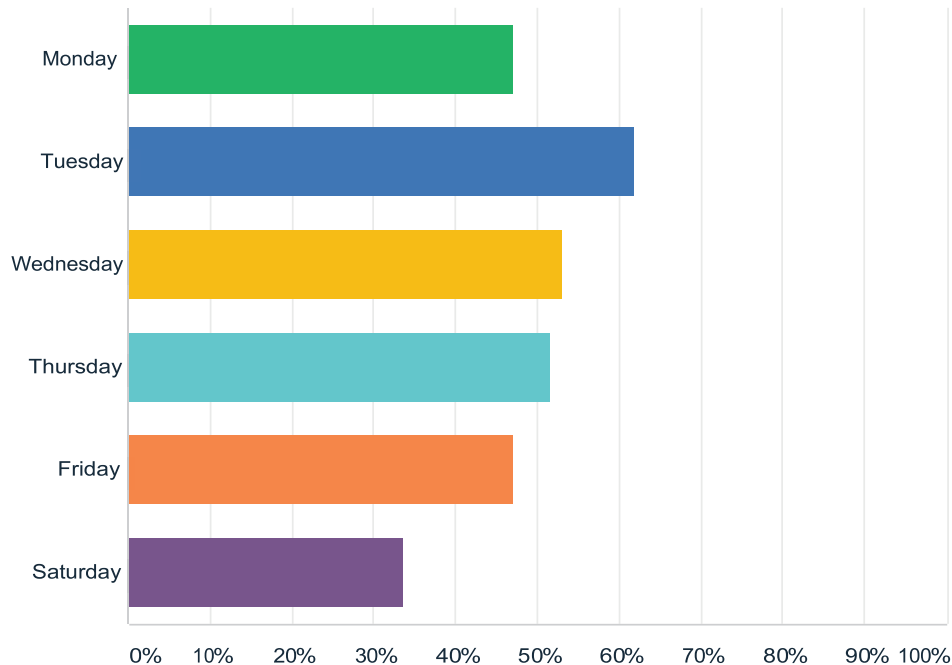
ANSWER CHOICES		RESPONSES	
Work		13.22%	46
Recreation and Leisure (e.g Shopping, meeting friends/family)		65.80%	229
School/College		2.30%	8
Health appointments		15.23%	53
Other (please specify)		3.45%	12
TOTAL			348

#	OTHER (PLEASE SPECIFY)	DATE
1	visiting patient in hospital	2/10/2020 9:57 AM
2	N/A	2/10/2020 9:49 AM
3	Child has special needs	2/10/2020 9:34 AM
4	To collect school child	2/10/2020 9:32 AM
5	Inturnship	2/10/2020 9:26 AM
6	Mountbatten Centre	2/7/2020 11:48 AM
7	Going Home	2/7/2020 11:37 AM
8	NURSERY	2/5/2020 11:34 AM

9	Taking my kids to nursery	2/4/2020 3:03 PM
10	Church North End Avenue	2/3/2020 12:59 PM
11	Visiting	2/3/2020 12:10 PM
12	Church	2/3/2020 11:01 AM

Q6 In a usual week, what days do you travel on this service?

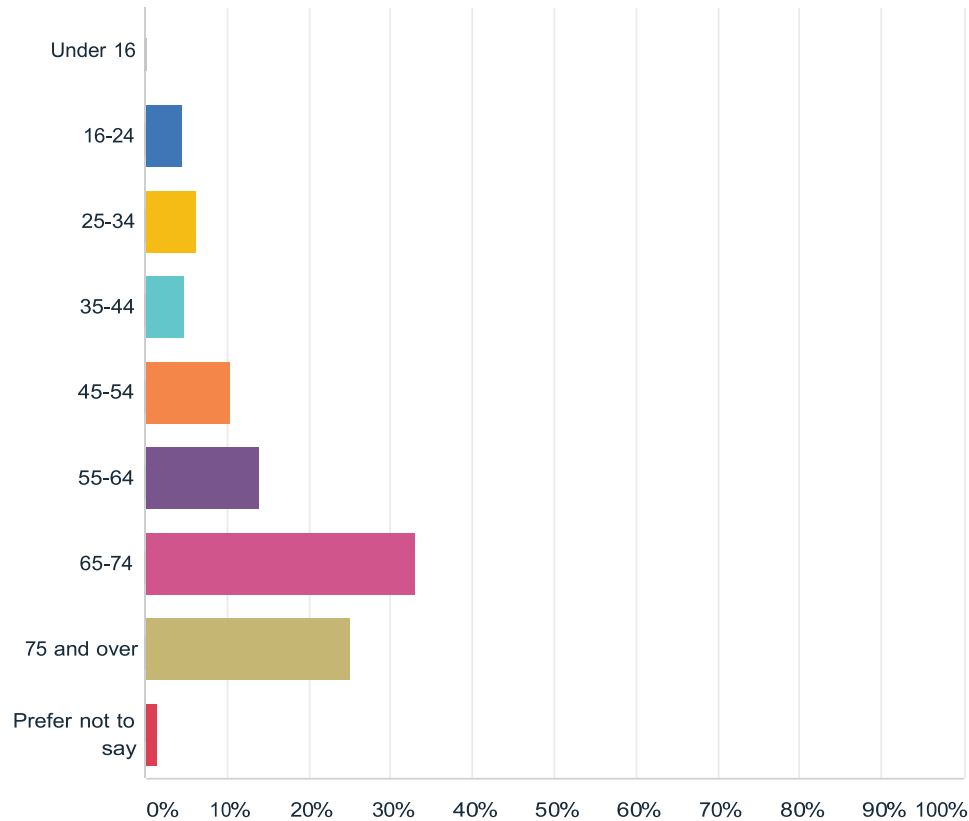
Answered: 329 Skipped: 30



ANSWER CHOICES	RESPONSES	
Monday	47.11%	155
Tuesday	62.01%	204
Wednesday	53.19%	175
Thursday	51.67%	170
Friday	47.11%	155
Saturday	33.74%	111
Total Respondents: 329		

Q7 What is your age group?

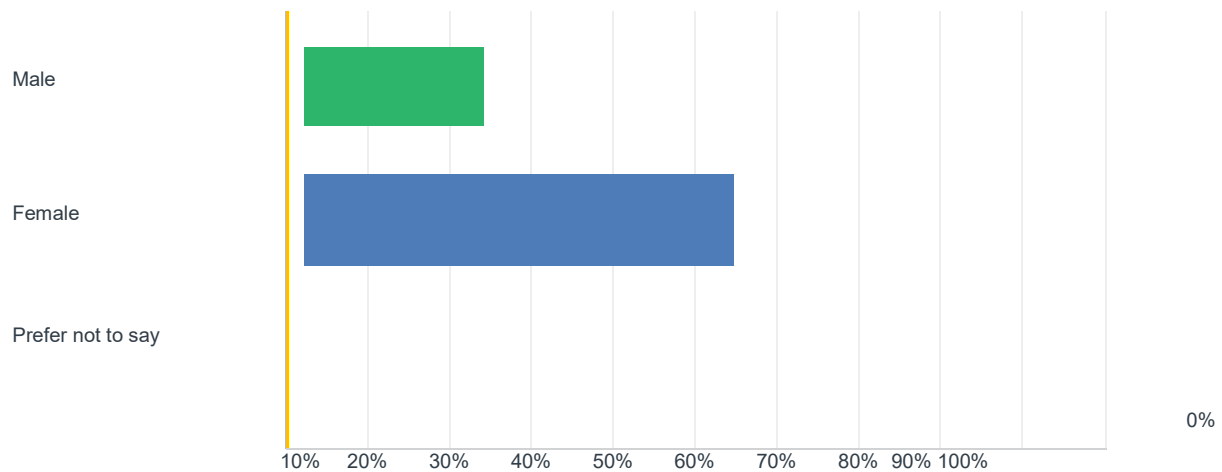
Answered: 351 Skipped: 8



ANSWER CHOICES	RESPONSES	
Under 16	0.28%	1
16-24	4.56%	16
25-34	6.27%	22
35-44	4.84%	17
45-54	10.54%	37
55-64	13.96%	49
65-74	33.05%	116
75 and over	25.07%	88
Prefer not to say	1.42%	5
TOTAL		351

Q8 What is your sex?

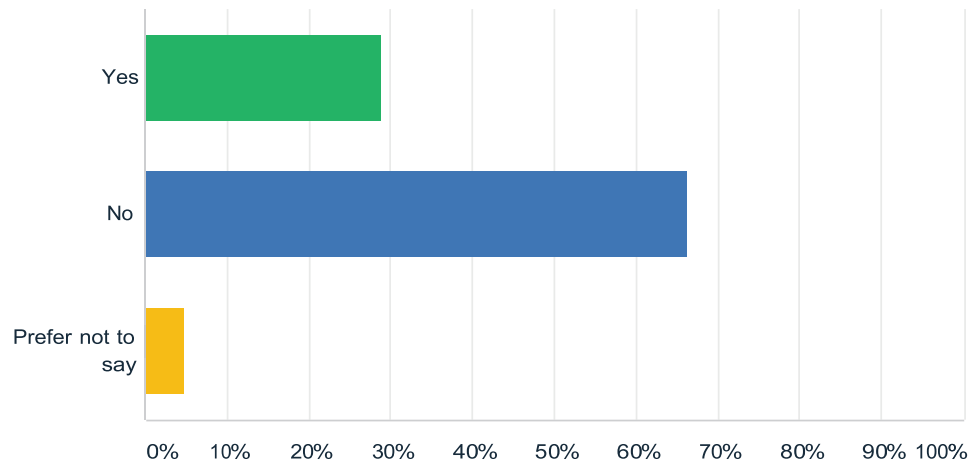
Answered: 337 Skipped: 22



ANSWER CHOICES		RESPONSES	
Male		35.31%	119
Female		64.09%	216
Prefer not to say		0.59%	2
TOTAL			337

Q9 Do you class yourself as having a disability under the Equality Act 2010?

Answered: 353 Skipped: 6

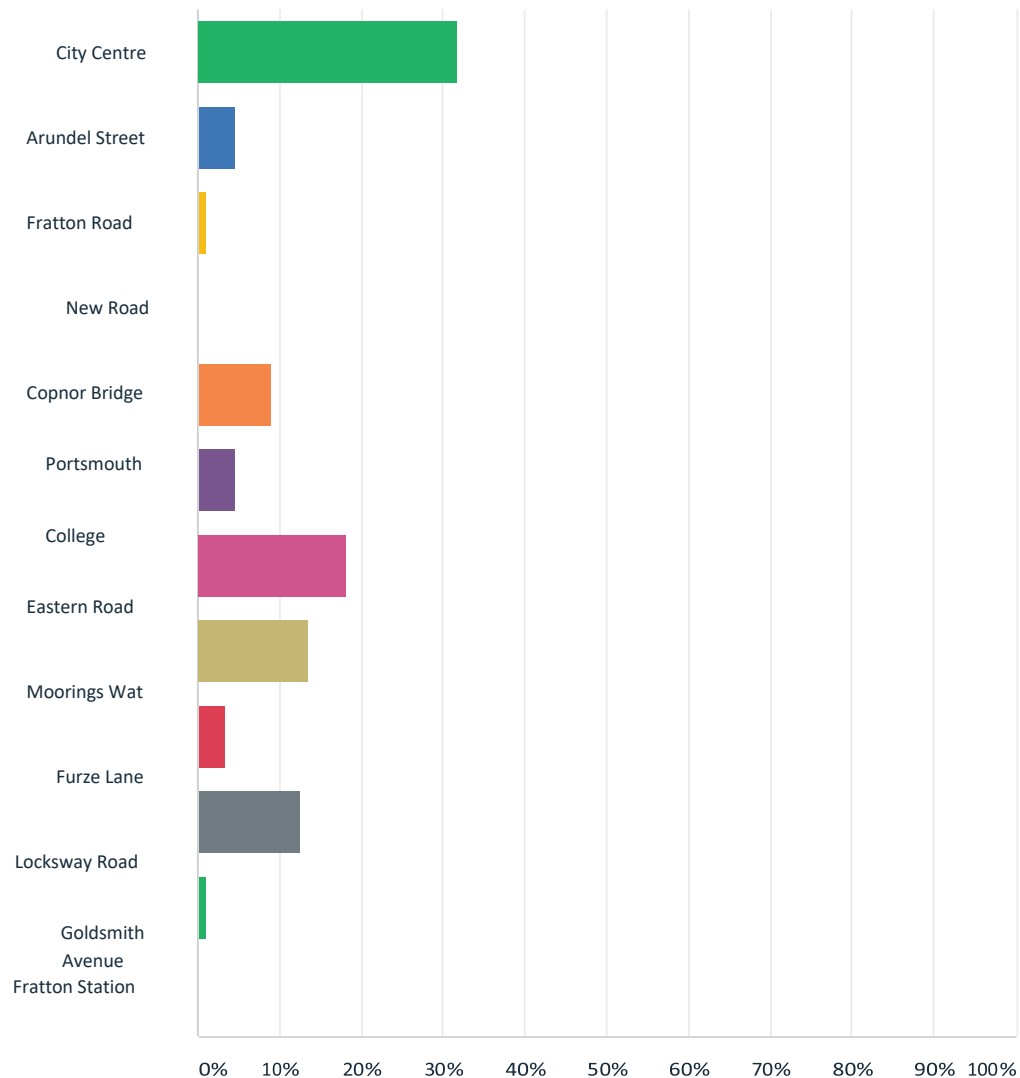


ANSWER CHOICES	RESPONSES	
Yes	28.90%	102
No	66.29%	234
Prefer not to say	4.82%	17
TOTAL		353

Appendix H - Route 13/14

Q1 Where do you most frequently start your journey on this route?

Answered: 88 Skipped: 3

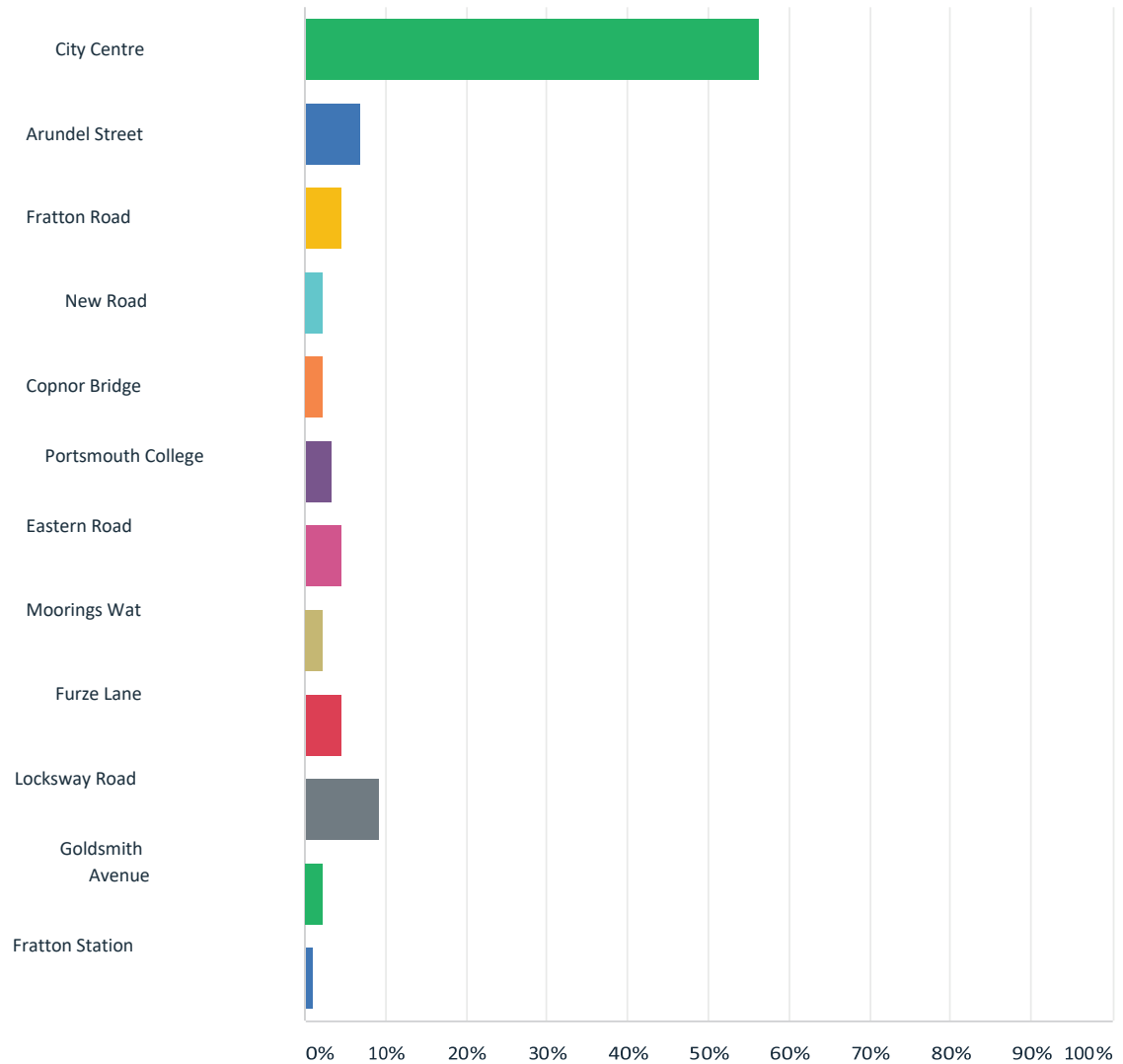


ANSWER CHOICES	RESPONSES	
City Centre	31.82%	28
Arundel Street	4.55%	4
Fratton Road	1.14%	1
New Road	0.00%	0
Copnor Bridge	9.09%	8

Portsmouth College	4.55%	4
Eastern Road	18.18%	16
Moorings Wat	13.64%	12
Furze Lane	3.41%	3
Locksway Road	12.50%	11
Goldsmith Avenue	1.14%	1
Fratton Station	0.00%	0
TOTAL		88

Q2 Where do you most frequently finish your journey on this route?

Answered: 87 Skipped: 4



ANSWER CHOICES	RESPONSES	
City Centre	56.32%	49
Arundel Street	6.90%	6
Fratton Road	4.60%	4
New Road	2.30%	2
Copnor Bridge	2.30%	2
Portsmouth College	3.45%	3

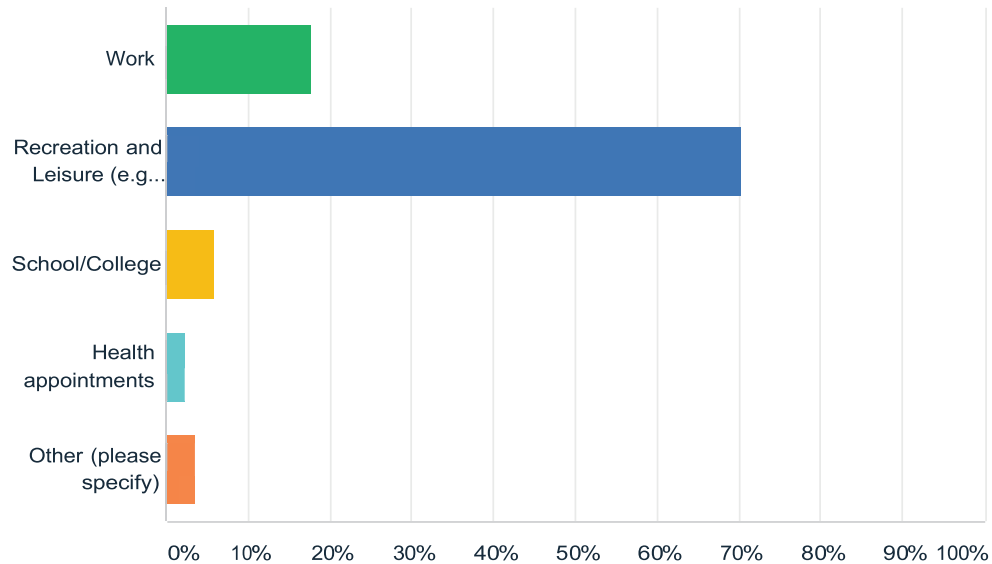
Eastern Road	4.60%	4
Moorings Wat	2.30%	2
Furze Lane	4.60%	4
Locksway Road	9.20%	8
Goldsmith Avenue	2.30%	2
Fratton Station	1.15%	1
TOTAL		87

Q3/4 What time do you start and end this journey



Q5 What is the main reason you take this journey?

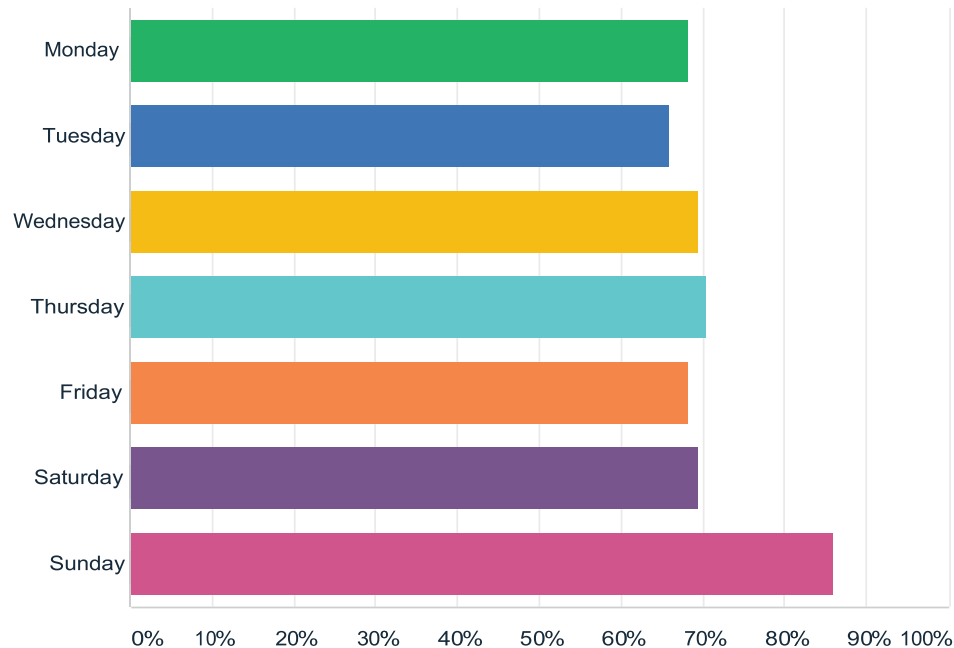
Answered: 84 Skipped: 7



ANSWER CHOICES		RESPONSES	
Work		17.86%	15
Recreation and Leisure (e.g Shopping, meeting friends/family)		70.24%	59
School/College		5.95%	5
Health appointments		2.38%	2
Other (please specify)		3.57%	3
TOTAL			84
#	OTHER (PLEASE SPECIFY)	DATE	
1	Party	2/10/2020 11:09 AM	
2	Visit	2/3/2020 2:36 PM	
3	returning from work	2/3/2020 12:58 PM	

Q6 In a usual week, what days do you travel on this service?

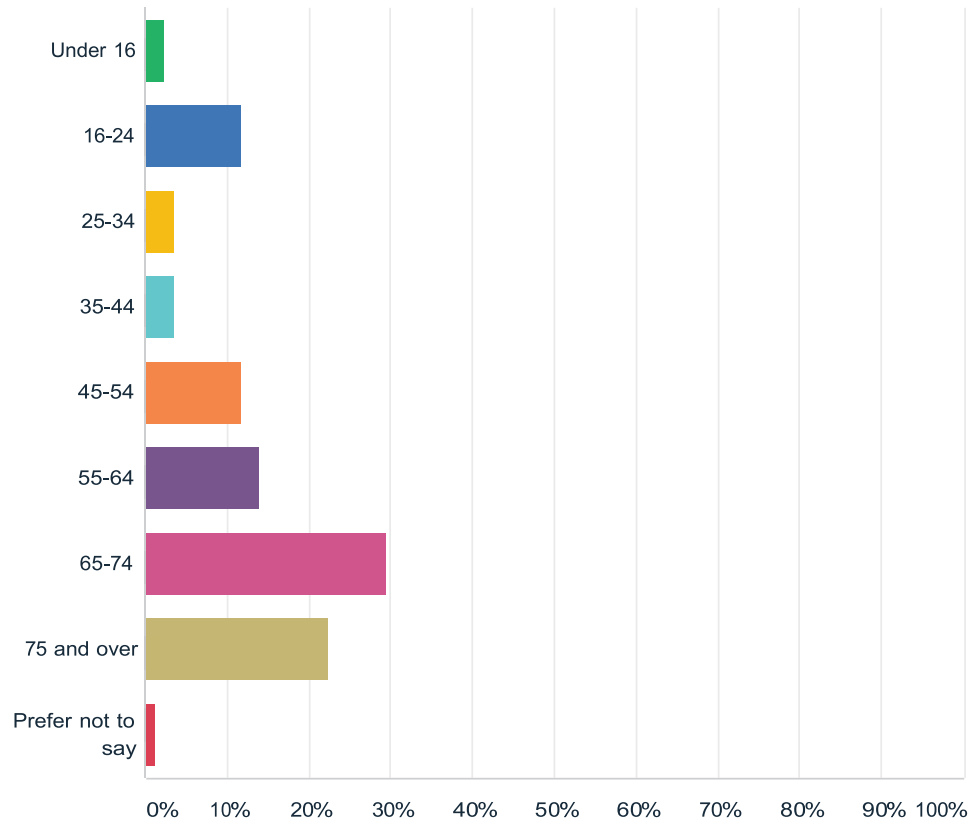
Answered: 85 Skipped: 6



ANSWER CHOICES	RESPONSES	
Monday	68.24%	58
Tuesday	65.88%	56
Wednesday	69.41%	59
Thursday	70.59%	60
Friday	68.24%	58
Saturday	69.41%	59
Sunday	85.88%	73
Total Respondents: 85		

Q7 What is your age group?

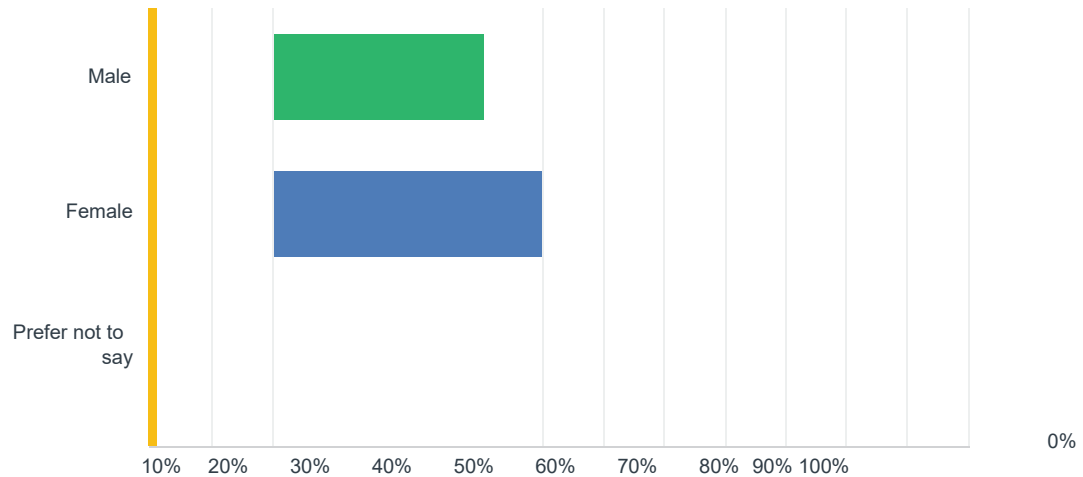
Answered: 85 Skipped: 6



ANSWER CHOICES	RESPONSES	
Under 16	2.35%	2
16-24	11.76%	10
25-34	3.53%	3
35-44	3.53%	3
45-54	11.76%	10
55-64	14.12%	12
65-74	29.41%	25
75 and over	22.35%	19
Prefer not to say	1.18%	1
TOTAL		85

Q8 What is your sex?

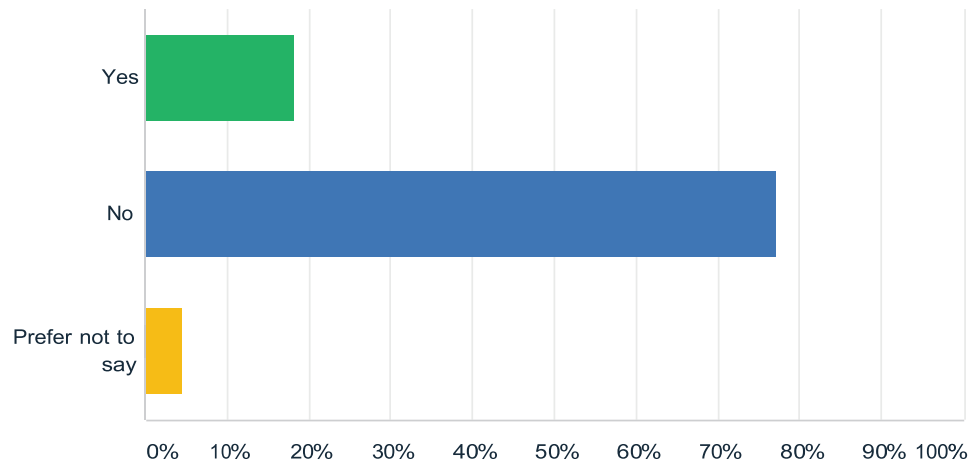
Answered: 83 Skipped: 8



ANSWER CHOICES	RESPONSES	
Male	45.78%	38
Female	53.01%	44
Prefer not to say	1.20%	1
TOTAL		83

Q9 Do you class yourself as having a disability under the Equality Act 2010?

Answered: 88 Skipped: 3

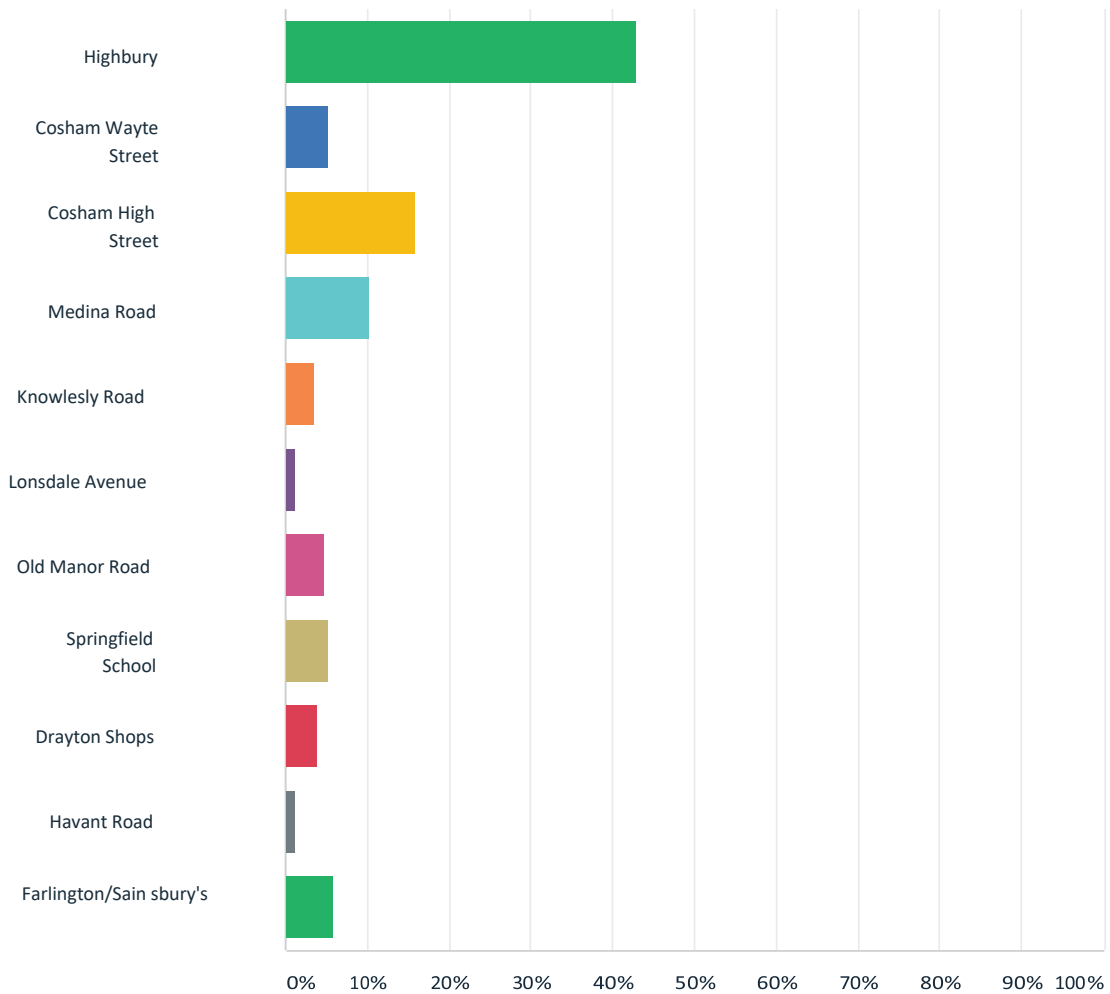


ANSWER CHOICES	RESPONSES	
Yes	18.18%	16
No	77.27%	68
Prefer not to say	4.55%	4
TOTAL		88

Appendix I - Route 22

Q1 where do you most frequently start your journey on this route?

Answered: 252 Skipped: 6

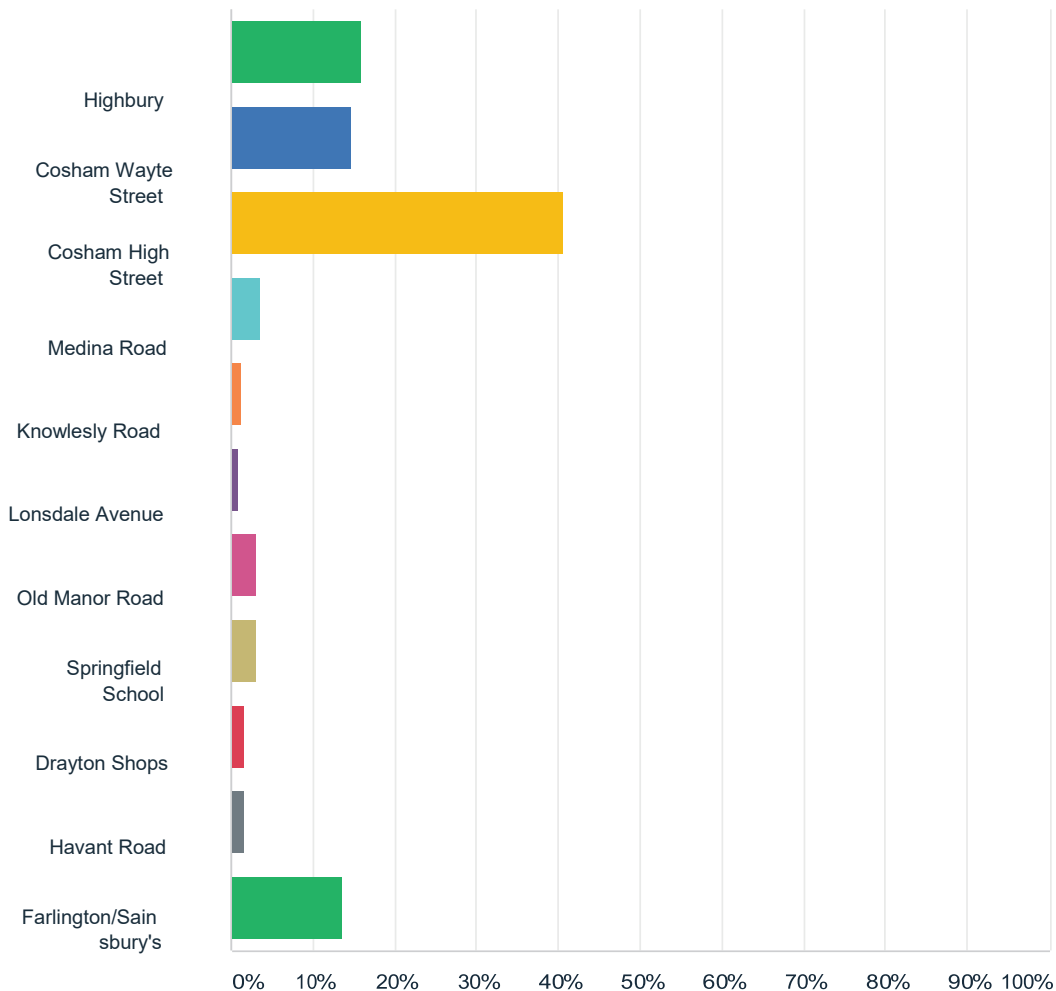


ANSWER CHOICES	RESPONSES	
Highbury	42.86%	108
Cosham Wayte Street	5.16%	13
Cosham High Street	15.87%	40
Medina Road	10.32%	26
Knowlesly Road	3.57%	9
Lonsdale Avenue	1.19%	3
Old Manor Road	4.76%	12

Springfield School	5.16%	13
Drayton Shops	3.97%	10
Havant Road	1.19%	3
Farlington/Sainsbury's	5.95%	15
TOTAL		252

Q2 Where do you most frequently finish your journey on this route?

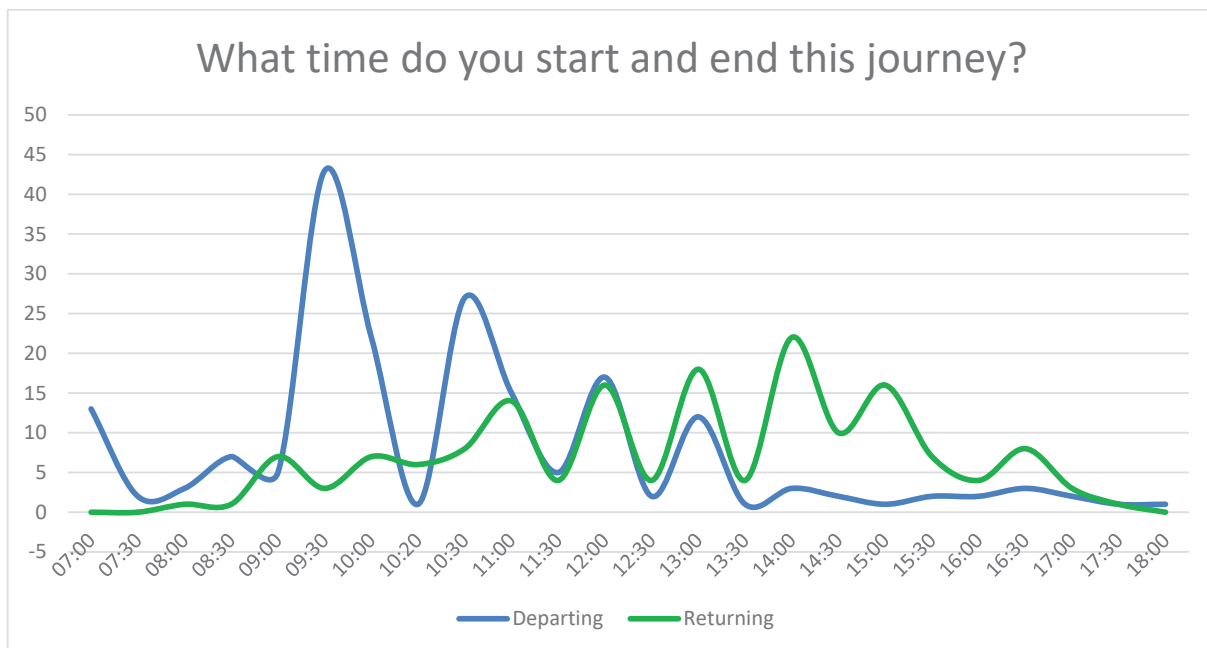
Answered: 251 Skipped: 7



ANSWER CHOICES	RESPONSES	
Highbury	15.94%	40
Cosham Wayte Street	14.74%	37
Cosham High Street	40.64%	102
Medina Road	3.59%	9
Knowlesly Road	1.20%	3
Lonsdale Avenue	0.80%	2
Old Manor Road	3.19%	8
Springfield School	3.19%	8

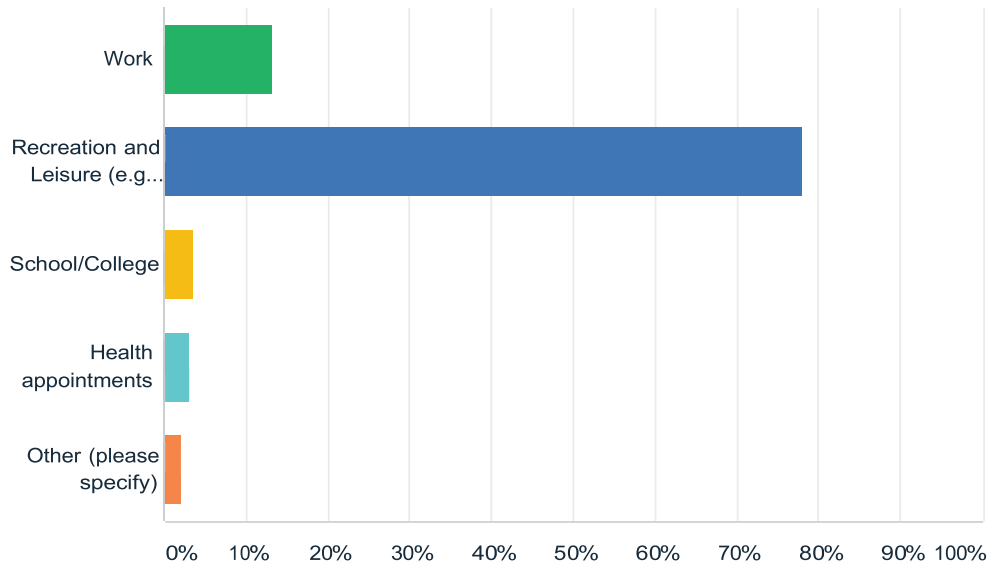
Drayton Shops	1.59%	4
Havant Road	1.59%	4
Farlington/Sainsbury's	13.55%	34
TOTAL		251

Q3/4 What time do you start and end this journey?



Q5 What is the main reason you take this journey?

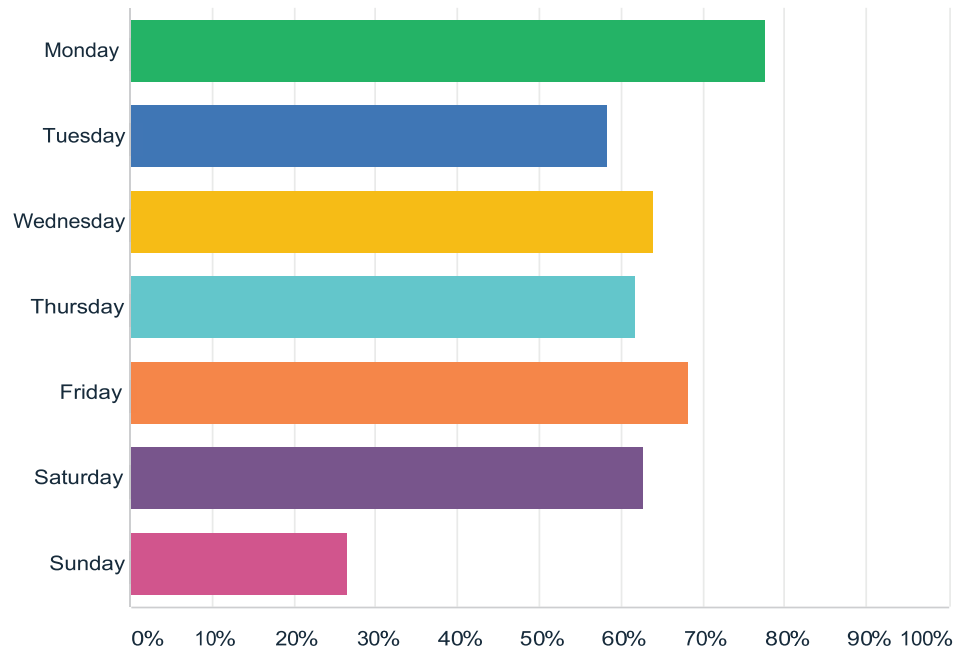
Answered: 250 Skipped: 8



ANSWER CHOICES		RESPONSES	
Work		13.20%	33
Recreation and Leisure (e.g Shopping, meeting friends/family)		78.00%	195
School/College		3.60%	9
Health appointments		3.20%	8
Other (please specify)		2.00%	5
TOTAL			250
#	OTHER (PLEASE SPECIFY)	DATE	
1	Home from shops	2/10/2020 10:34 AM	
2	Route home	2/10/2020 10:33 AM	
3	BUSINESS	2/6/2020 1:44 PM	
4	other	2/3/2020 3:27 PM	
5	N/A	2/3/2020 2:10 PM	

Q6 In a usual week, what days do you travel on this service?

Answered: 245 Skipped: 13



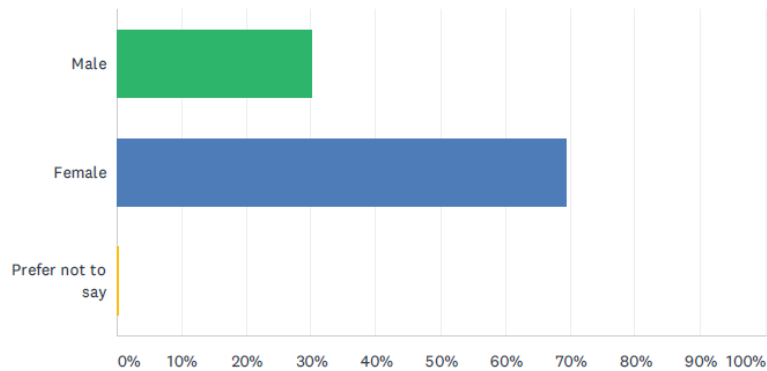
ANSWER CHOICES	RESPONSES	
Monday	77.55%	190
Tuesday	58.37%	143
Wednesday	64.08%	157
Thursday	61.63%	151
Friday	68.16%	167
Saturday	62.86%	154
Sunday	26.53%	65
Total Respondents: 245		

Q7 What is your sex?

MASTER Tendered Bus Survey

Q33 What is your sex?

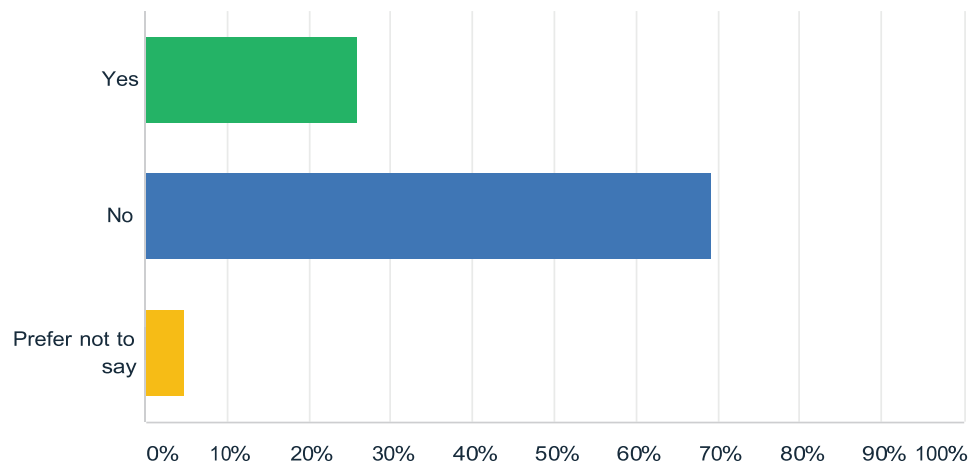
Answered: 245 Skipped: 13



ANSWER CHOICES	RESPONSES	
Male	30.20%	74
Female	69.39%	170
Prefer not to say	0.41%	1
TOTAL		245

Q8 Do you class yourself as having a disability under the Equality Act 2010?

Answered: 254 Skipped: 4

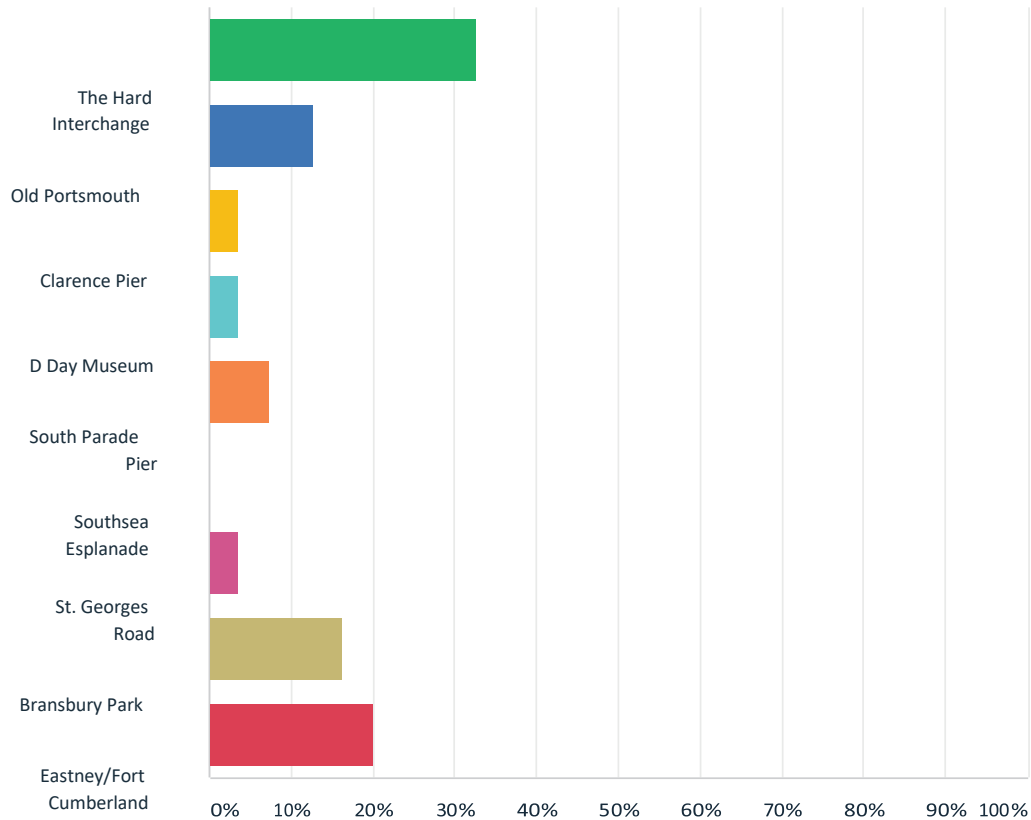


ANSWER CHOICES	RESPONSES	
Yes	25.98%	66
No	69.29%	176
Prefer not to say	4.72%	12
TOTAL		254

Appendix J - Route 16

Route 16: Q1 Where do you most frequently start your journey on this route?

Answered: 55 Skipped: 6

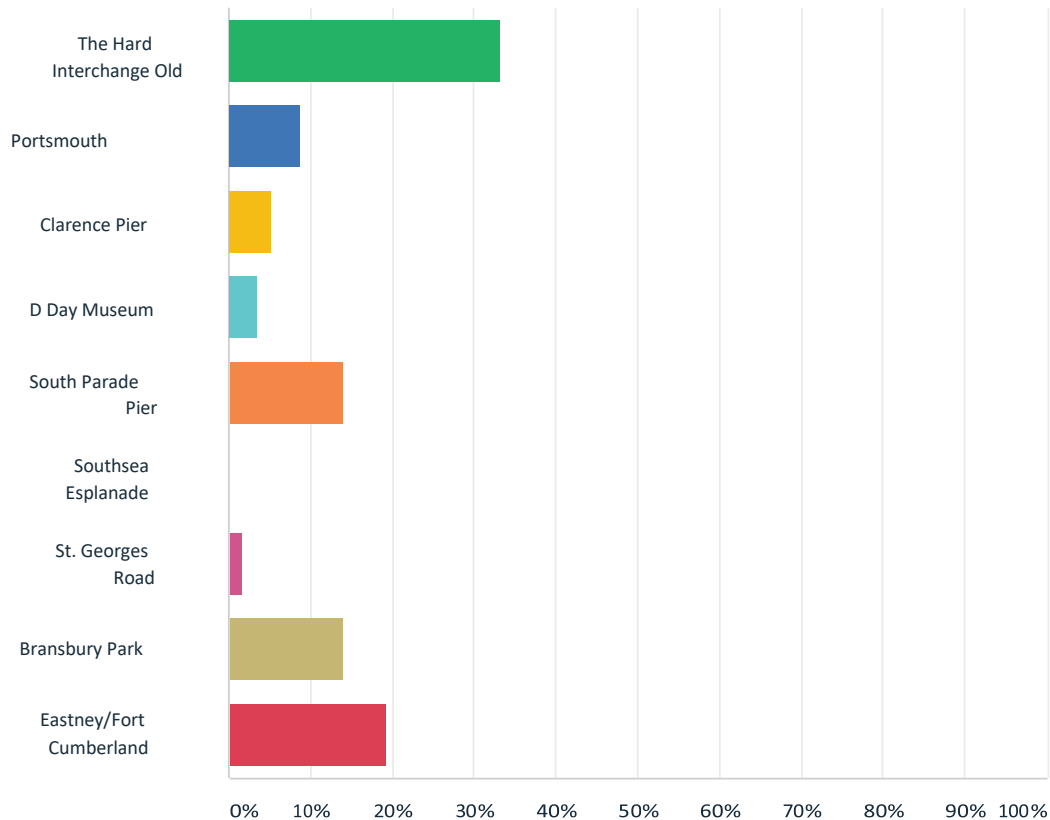


ANSWER CHOICES	RESPONSES	
The Hard Interchange	32.73%	18
Old Portsmouth	12.73%	7
Clarence Pier	3.64%	2
D Day Museum	3.64%	2
South Parade Pier	7.27%	4
Southsea Esplanade	0.00%	0
St. Georges Road	3.64%	2

Bransbury Park	16.36%	9
Eastney/Fort Cumberland	20.00%	11
TOTAL		55

Q2 Where do you most frequently finish your journey on this route?

Answered: 57 Skipped: 4



ANSWER CHOICES	RESPONSES
The Hard Interchange	33.33% 19
Old Portsmouth	8.77% 5
Clarence Pier	5.26% 3
D Day Museum	3.51% 2
South Parade Pier	14.04% 8
Southsea Esplanade	0.00% 0
St. Georges Road	1.75% 1
Bransbury Park	14.04% 8

Eastney/Fort Cumberland

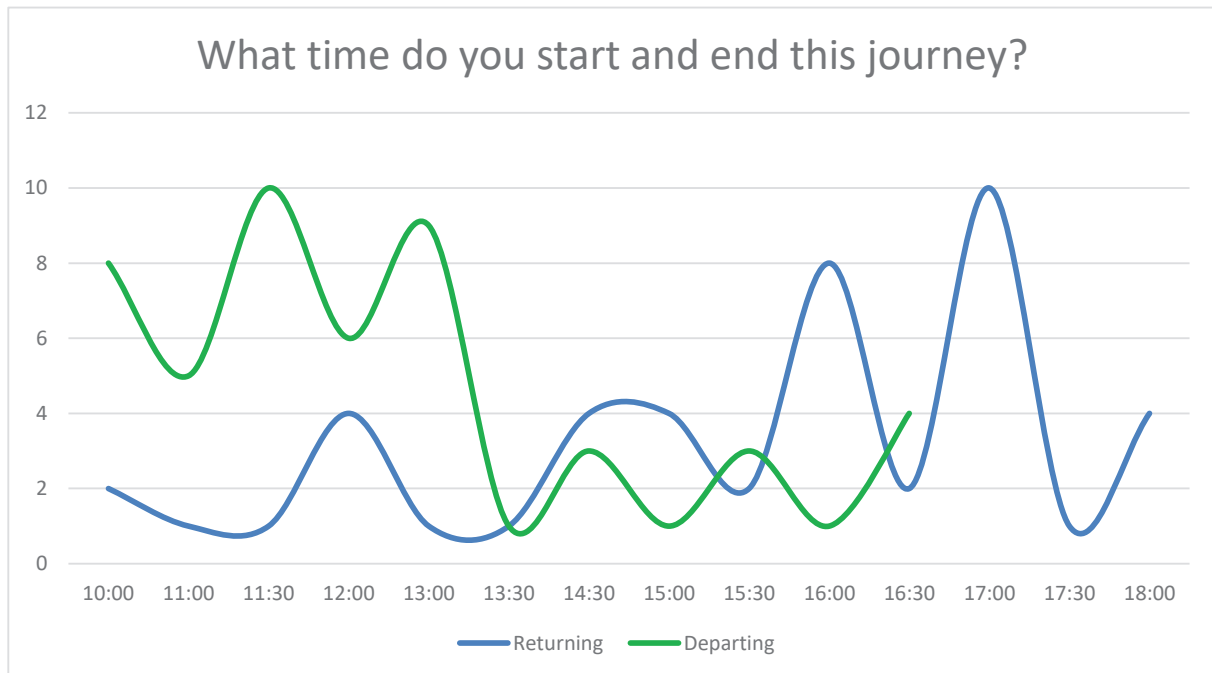
19.30%

11

TOTAL

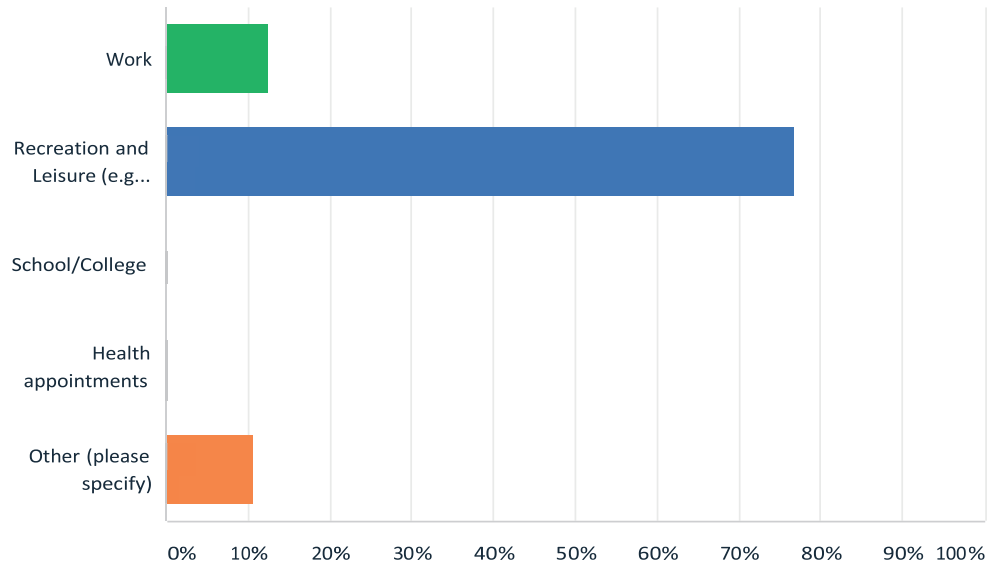
57

Q3/4 What is the main reason you take this journey?



Q5 What is the main reason you take this journey?

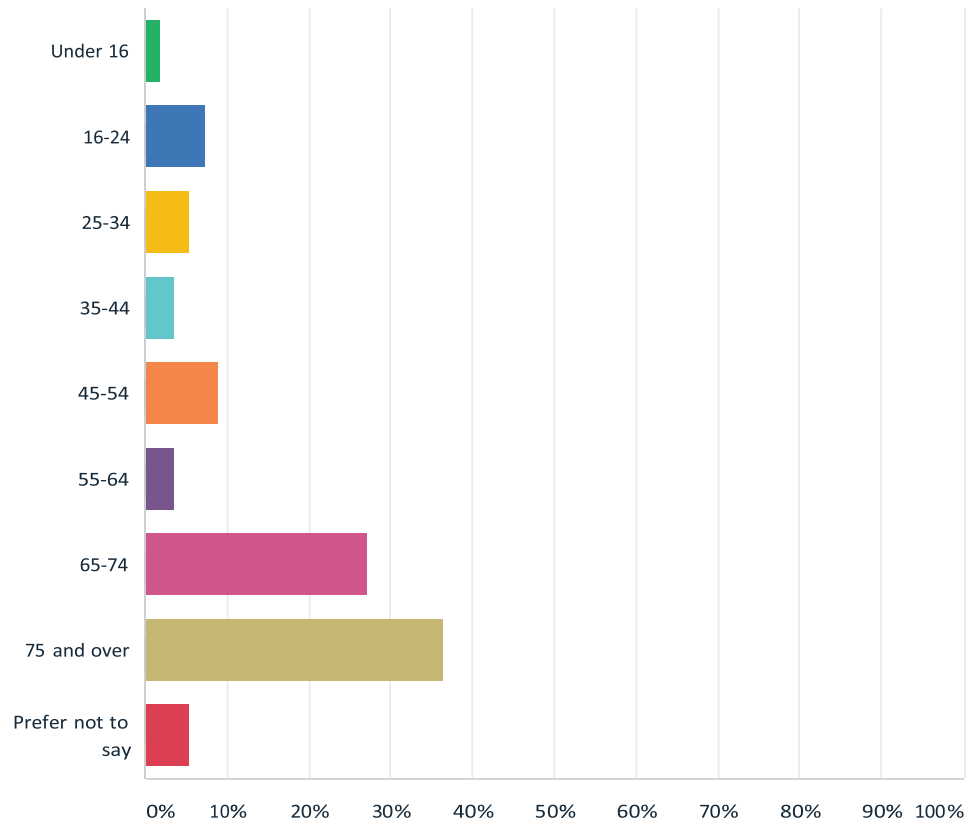
Answered: 56 Skipped: 5



ANSWER CHOICES		RESPONSES	
Work		12.50%	7
Recreation and Leisure (e.g Shopping, meeting friends/family)		76.79%	43
School/College		0.00%	0
Health appointments		0.00%	0
Other (please specify)		10.71%	6
TOTAL			56
#	OTHER (PLEASE SPECIFY)	DATE	
1	Cathedral	2/7/2020 3:49 PM	
2	Cathedral	2/7/2020 3:15 PM	
3	Cathedral	2/7/2020 3:14 PM	
4	N/A	2/7/2020 1:23 PM	
5	Return from cathedral	2/7/2020 11:52 AM	
6	Going home	2/7/2020 11:31 AM	

Q6 What is your age group?

Answered: 55 Skipped: 6

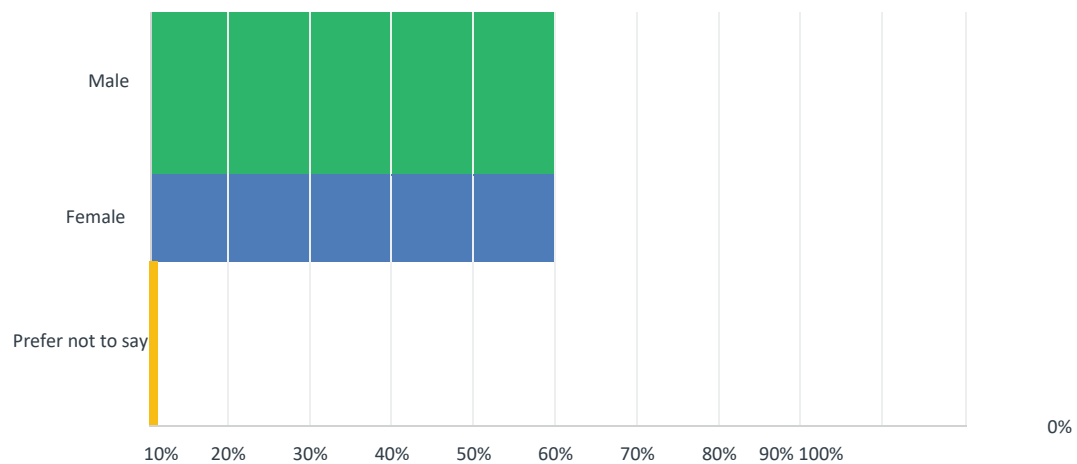


ANSWER CHOICES	RESPONSES	
Under 16	1.82%	1
16-24	7.27%	4
25-34	5.45%	3
35-44	3.64%	2
45-54	9.09%	5
55-64	3.64%	2
65-74	27.27%	15

75 and over	36.36%	20
Prefer not to say	5.45%	3
TOTAL		55

Q7 What is your sex?

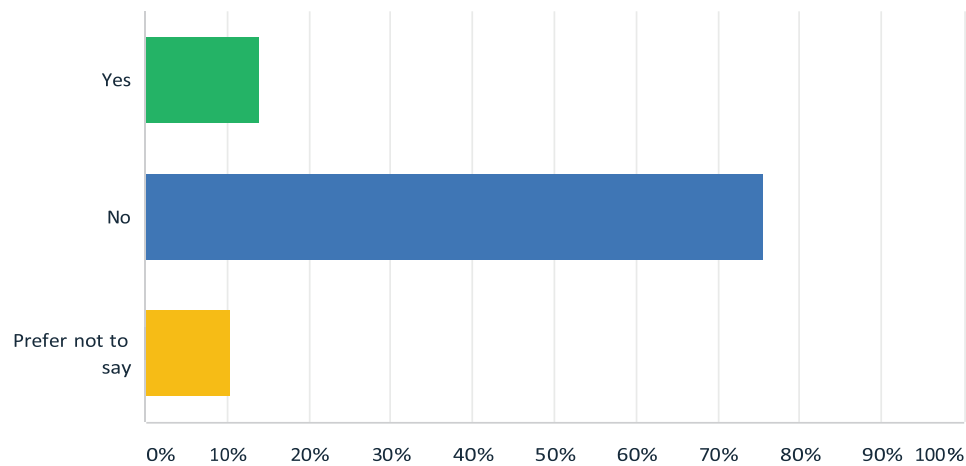
Answered: 54 Skipped: 7



ANSWER CHOICES	RESPONSES	
Male	48.15%	26
Female	50.00%	27
Prefer not to say	1.85%	1
TOTAL		54

Q8 Do you class yourself as having a disability under the Equality Act 2010?

Answered: 57 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	14.04%	8
No	75.44%	43
Prefer not to say	10.53%	6
TOTAL		57